

Important Information before Ordering:

Deposit Policy

Special order items (i.e. items that are not carried by SPDC) require a **non-refundable deposit** of 50% of the total price before ordering.

Return Policy

Please call SPDC **prior** to returning product.

All returns must be accompanied by original receipt within **two** (2) months of the purchase date. Only unopened cases of product with six months or longer until expiry will be accepted for refund. **Special order items are refundable at 50% of returned product value.** Return shipping charges are incurred at customer's expense, and all returns are subject to a 10% restocking fee.

Delivery Policy

SPDC is able to ship to many locations throughout BC and Canada on a **next-business day basis** (no weekend delivery). To check rates, please call our office. SPDC ships **FOB shipping point**, and therefore, is not liable for any delays in delivery or damage to items once product has left our premises.

Third Party Billing Policy

SPDC is happy to accept payment from approved third parties. Please note that all necessary documentation **MUST** be received at SPDC before any transactions can be processed. Reversal of charges for any reason may be subject to an administration fee of \$25.00 per order.