

MISSION STATEMENT

To promote pathways – old and new – to health and healing for Aboriginal women, girls and families

The **Aboriginal Health Program** of BC Women's Hospital & Health Centre provides **Advocacy** services for First Nations patients and their families on site at

BC Children's Hospital

BC Women's Hospital & Health Centre

Sunny Hill Health Centre for Children

If you are on site, please inform a health care professional such as a: doctor, nurse, social worker or unit clerk to request to see the First Nations Patient Advocate.

If you are calling from within the hospital, please dial 3440 to reach the Advocate.



BC WOMEN'S HOSPITAL
& HEALTH CENTRE

*An agency of the Provincial
Health Services Authority*

Patient Notes:

Patient Dr.

Patient Medical Appointments

Patient Travel Clerk Number

Status Number

Patient Notes:

First Nations Patient Advocate



First Nations Patient Advocate

Telephone: (604) 875-3440

Fax: (604) 875-2041

Pager : 41-01548

www.bcwomens.ca

No referrals are needed.

What does

“Advocate”

Mean?

Here's what the First Nations Patient Advocate can do. .

“A person who supports or speaks for someone.”

Patient Comments

“It's so nice to see another brown face because in other hospitals, they are not as friendly.”

“Thank you for everything, it was nice to know that the Advocate was available to assist our family.”

“We have heard so many nice things about you, it's good to know you are available.”

On many occasions, the Advocate received many “hugs” from patients & caregivers who were gratified about the services of the Advocate.

- support and comfort patients and caregivers of -
BC Children's Hospital
BC Women's Hospital & Health Centre & Sunny Hill Health Centre for Children
- provide information about First Nations rights and benefits
- help you if you have a complaint
- escort patients to their medical appointments when they are onsite at BC Children's & BC Women's hospitals
- connect you with an elder for spiritual guidance, emotional support and/or arrange traditional ceremonies
- liaise with BC Children's and BC Women's health care teams and Aboriginal services
- Connect you with Aboriginal and community services
- provide care packages with shampoo, conditioner, dental floss & toothbrush
- help you meet your basic practical needs related to emergency clothing, laundry detergent, emergency food hampers, and long distance calls (where applicable)
- delegate one of our Aboriginal Aunties In Action Volunteers to see you (when available)
- facilitate educational sessions for on site health care professionals related to the role of the services of the Advocate
- tell you about our Aboriginal Patient Lodge, please call the lodge directly at 604 707 9191 for more information