



2005 Family Centred Care Awards

Partners in Care, BC Children's Hospital and BC Children's Hospital Foundation announce this year's star partners who were nominated by patients and families.

These awards celebrate the partnership between patients, families and professionals. They recognize those individuals who demonstrate and promote excellence in the principles of Family Centred Care.



Nigel Basher - Physician, Neurology
Award of Distinction

He took my concerns seriously, recognized my strengths & demonstrated awareness of my stress. He was easy to approach, was always accessible, supported my decisions and treated us as "unique". I put my total trust in his opinions and his knowledge.

Rob Everett - Physician, Paediatrics
Award of Distinction

Dr. Everett really values our opinions and he fights for what he feels is best for our baby. Dr. Everett took me outside to explain intricacies and calm me down, which meant a lot to me. His interest in our questions and concerns show me that we are extremely lucky to have him!





Dawn Ford - Nurse, 3M West Neurosciences
Award of Distinction

Dawn recognizes my expertise as a parent, encourages me to be a confident partner in managing my son's care and understands the strain that prolonged hospitalization puts on the rest of the family. Dawn knows & understands our son's unique needs—it makes his day when she spends time with him!

**David Tang - Clinical Clerk, 3M Specialty Medicine
(currently completing medical studies)**
Award of Distinction

He listened to our concerns, validated our feelings, told us the facts and communicated openly. He understood what our family was going through, celebrated the success of our son, and followed up about our other child. Thanks to David our admissions have been more relaxing and effective!



Eric Webber – Physician, Surgery
Award of Distinction

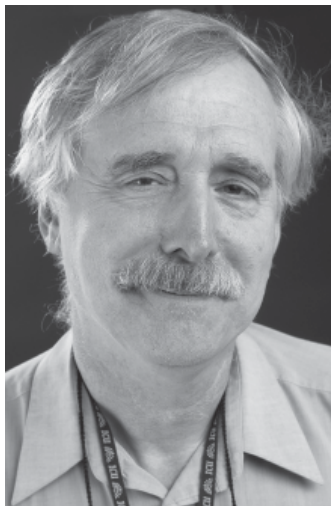
Dr. Webber explained things and listened to our concerns. He valued our opinions, experience and knowledge. He made us feel confident and celebrated our baby's success with us! I believe we have the BEST surgeon in the world!





**Gee Wigle - Transplant Nurse Coordinator,
Transplant Clinic**
Award of Distinction

She supports my observations/assessments, always involves us in decisions and treats us as experts. She shows concern for our family, openly discusses options along with pros and cons. Gee always goes the extra mile and she's an amazing nurse and person!
(Note: Gee has also won a Family Centred Care Award)



Bob Adderley - Physician, Transitional Care Unit
Family Centred Care Award

We nominate him based on his care of our family in the months prior to and following our son's death. He took our observations seriously, made himself available for daily info-sharing & laid out options plainly but with sensitivity. He knew each of us and our individual stories... and made us feel at home!

Geoff Blair - Physician, Surgery
Family Centred Care Award

He sat down and explained things to our family and made us feel comfortable asking questions. He knew all of our backgrounds and interests & showed awareness of the stresses and pressures in our lives. We were involved members of the health care team. I no longer regard Dr. Blair simply as a health care professional, but as a friend...our honorary Uncle Geoff!





Diane Fast - Psychiatrist, Mental Health
Family Centred Care Award

She has always treated me with respect and treated me as an equal partner. She takes into account the interplay of various family dynamics and the impact on the rest of the family. She opens the door to allow me to vent, validate my feelings, concerns, and anger. I consider myself so fortunate!!

Ramona Gottschalk - Nurse, 3M Specialty Medicine
(pictured)

Haylie Isaac - Nurse, 3M Specialty Medicine
(photo not available)
Family Centred Care Award

Both of them were easy to approach and recognized that families are “experts”. They freely give out knowledge and encourage families to express concerns, wishes and opinions. As a parent I feel blessed to have them caring for my child!



Lorraine Kelly - Nurse, IV Therapy
(photo not available)
Family Centred Care Award

Lorraine brought warm blankets and took time and care to reassure our daughter. My daughter’s feelings and confidence were built up. Lorraine communicated openly and freely, respected my daughter’s preferences & regarded us as equal partners in health care.





Hal Legere - Steam Engineer, Plant Services
Family Centred Care Award

The heating/air-conditioning system went in our son's ICU room. Hal was past his clock-off time but came to fix the venting. He saw me passing in the hall & told me he "would do whatever it took to fix the heat for my baby boy". I was so overcome by his willingness to give 110%, especially since our situation didn't affect him nor was he related to the situation. He was back on shift at 5:00am the next morning! Hal's extra efforts meant the world to us and our son!

Sarah Pescitelli - Nurse, Intensive Care Unit
Family Centred Care Award

Sarah encouraged me to express concerns, explained options and spoke to me as an equal. She was aware of family issues, stress-related pressures and supported my choices. She EXCELS at nursing & Family Centered Care!



Chris Reilly - Surgeon, Orthopaedics
Family Centred Care Award

He has a family's best interests and well being in mind and makes it clear we were the ultimate decision makers. He is very much one-on-one and sticks with you until the end. Dr. Reilly is definitely "Family Centered Care"!





Sue Stock - Physician, Endocrine/Diabetes
Family Centred Care Award

Dr. Stock takes consideration of our chaotic and challenging lifestyle, prescribes and discusses the course of treatment and shows great patience when the whole family attends the clinic. Thank you Dr. Stock!



**Cindy Stutzer - Clinical Nurse Specialist,
Oncology**

Family Centred Care Award

Cindy is not one of our son's caregivers but she goes out of her way to explain things in layman's terms, obtains items not normally supplied by the department and cares about us parents in addition to the patient. She always has a cheerful attitude and is a very caring and helpful person!

**Gee Wigle - Transplant Nurse Coordinator,
Transplant Clinic**

Family Centred Care Award

*Gee has always treated our family with respect and understanding. She is always straight up and honest & makes me feel good about my capabilities and opinions. She takes care of "us" when we are here at the hospital.
(Note: Gee has also won an Award of Distinction)*





Honourable Mention

Christine Adamson – Nurse, 3C Surgery (Now 3R)

Farzana Allibhai – Nurse, 3C Surgery (Now 3R)

Sophie Angus – Nurse, Special Care Nursery

Rhonda Finkbeiner – Administrative Assistant, Urology

Nicole Moretto – Nurse, 3M Specialty Medicine

Karen Murray – Nurse, Intensive Care Unit

Kirsten Schroeder – Nurse, 3M Specialty Medicine
(Now with the Nursing Resource Team)

Kathy Squizzato – Nurse, Intensive Care Unit

Andrea Yuel – Nurse, Intensive Care Unit

Kalfalla Zubi – Resident, Pediatric Neurology



**We would like to thank all the many
clinicians, physicians, administrators, and
staff who value patients & families as
partners and weave the principles of
partnership in the tapestry of their work!**

