



2006 Family Centred Care Awards

Partners in Care, BC Children's Hospital and BC Children's Hospital Foundation announce this year's star partners who were nominated by patients and families.

These awards celebrate the partnership between patients, families and professionals. They recognize those individuals who demonstrate and promote excellence in the principles of Family Centred Care.

Mary Connolly – Neurologist

Award of Distinction



"She was the first physician to sit down with us and take the time to answer all our questions in a way that we understood...she makes sure we understand what is happening and encourages our participation in decision making. Dr. Connolly takes our concerns seriously and works with us to resolve those concerns. She recognizes the importance of parents supporting each other and learning from one another...her medical expertise combined with her respect for families and collaborative style of practice definitely exemplifies the very best of family-centred care."

Kevin Farrell – Neurologist

Award of Distinction

"Dr. Farrell explains all our treatment options...on this particular occasion even though it was not his first choice he honored our decision without judgment. He recognizes my knowledge of our son's condition and encourages other members of the health care team to consult me before making any changes...he advocates on our behalf and a policy was developed for just our son...he acknowledges challenges in our family life."





Mark Ramsey – RN, Nursing Resource Team
Award of Distinction

“He made us feel like we were an equal partner on our daughter’s care team...he built our confidence by assuring us we knew our daughter and her needs best and explained everything in easy to understand terminology. Mark helped me make a schedule for my own needs to be met...and worked with us regarding our families eating and sleeping schedule...he helped us make arrangements for our out of town family and always updated us and kept us in the ‘loop’.”

Andrea Yuel – RN, Intensive Care Unit
(photo not available)
Award of Distinction

“She made us feel we were a crucial part of our daughter’s care team...I was terrified but she walked me through it step by step and we did it again and again until I felt confident. I NEVER felt like, “Why is this person not hearing me?”...she would go over every detail with us so we knew what to expect when we returned in the morning...and she was extremely creative in coming up with ideas that would work for our family.”





Anne Antrim - Pediatrician
Family Centred Care Award

“She shows so much confidence in my observations; she is well aware of my culture & traditions and respects all of my beliefs. Her way of working is so uniting that it feels like a team”

Adam Bretholz – Resident, Pediatrics
Family Centred Care Award

“Adam regarded our son and our family as equal partners and encouraged us to express our concerns and then listened carefully. He was aware of the importance of hockey in our son’s life and showed empathy for how his illness affected his goals ... he offered encouragement and praise.”



Glennis Claridge – Unit Clerk, Medical Day Unit
Family Centred Care Award

“She has often offered her time to explain things and scheduled appointments to fit our needs. Glennis is approachable and always includes our son in the conversation...she goes out of her way to help families feel supported, comfortable and included in decisions.”





Lindsay Colby – RN, Special Care Nursery
Family Centred Care Award

“Lindsay provides clear direction and information and respects the family unit and recognizes its importance in the healing process. She has been a good listener ... and advocate but respects boundaries. Lindsay has treated us as a valued part of the decision making team and involved in the medical care of our sons.”



Tracy Freame – RN, Intensive Care Unit & Liaison Nurse
Family Centred Care Award

“Tracy has been a solid support for us...she has helped our daughter to speak up for herself, ask questions and take control of her own meds & treatments. She explains procedures in ways that don’t overwhelm or discourage...”

Rita Marchildon – Child Life Specialist, Child Life
Family Centred Care Award

“Rita makes herself available to make plans that best suit the changing needs of each of our three children...she demonstrates awareness and empathy of the stress and pressure in our lives. She asks how we each enjoy receiving new information and helps us build healthy partnerships and learn new skills and confidence....”





**Mary Spencer – Clinical Nurse Specialist,
Diagnostic Cardiology**
**Laurie Cender – Clinical Nurse Specialist,
Diagnostic Cardiology**
Family Centred Care Award



“I quickly realized that I could call Laurie with any questions I had...she introduced us to another family....Both Mary and Laurie will go and find the answers...and have always made me feel that I was a ‘great mother’ even when I felt that I did not know what I was doing.”

Honorable Mention

Glennis Claridge – Unit Clerk, Medical Day Unit

Sarah Fay – UGN, 3M Cardiac Sciences & Specialty Medicine

Heather Shaw – RN, 3M

Tanya Struben – Social Worker, Cardiology

Martin Ward – RN, Intensive Care Unit

Angela Worth – RN, 2B Child Psychiatry Unity

***We would like to thank all of the many clinicians,
physicians, administrators, and staff who value patients &
families as partners and weave the principles of
partnership in the tapestry of their work!***

