

RESOURCE LIST FOR PARENTS OF DEAF, HARD OF HEARING AND DEAFBLIND CHILDREN

SUNNY HILL HEALTH CENTRE FOR CHILDREN **HEARING LOSS TEAM**

3644 Slocan Street
Vancouver, BC V5M 3E8

TEL: 604.453.8300 local 8457
TTY: 604.453.8315

WEB: www.bcchildrens.ca/sunnyhill

The Hearing Loss Team is an interdisciplinary team that provides services for British Columbia children, from birth to 19 years of age, who have been diagnosed with a permanent hearing loss. Children are referred to the team by their family physician, pediatrician or consulting specialist. Services provided include:

- Supporting families and informing them about hearing loss and management options
- Assessing a child's development to identify or rule out other conditions and needs
- Working collaboratively with families, B.C.'s Children's Hospital and community partners
- Maintaining current information about local, national and international resources
- Advocating for children with hearing loss to reach their optimal development
- Supporting and participating in research related to all aspects of childhood hearing loss

SUNNY HILL EDUCATION RESOURCE CENTRE

This resource centre has current information for parents and family members related to developmental issues for children and youth, specific medical conditions, management strategies and parenting support. Resource materials include books (child and adult), manuals, videos, CDs and games. The centre is open Monday to Thursday, from 10am to 4pm. To access materials at other times you may request resources via telephone, fax, e-mail or online catalogue.

TEL: 604.453.8335, local 1 or 1.800.331.1533

E-MAIL: sherc@cw.bc.ca

ONLINE CATALOGUE: catalogue@cw.bc.ca

Once you have selected resources, our volunteers will mail them FREE of charge, and you can use the same package to return the items FREE of charge.



EARLY INTERVENTION PROGRAMS

BC FAMILY HEARING RESOURCE CENTRE

15220 92nd Avenue

Surrey, BC V3R 2T8

WEB: www.bcfamilyhearing.com

TEL: 604.584.2827

TTY: 604.584.9108

The BC Family Hearing Resource Centre is a provincial program for deaf and hard of hearing children birth to five years of age. They do not promote one method of communication; rather, offer a continuum of communication options and assist parents to discover, over time, the best way to help their child learn to communicate successfully. They help parents acquire the necessary knowledge, skills and confidence to promote their own child's communication. Services include:

- Parent guidance and support
- Group programs for toddlers and preschoolers
- Parent support groups
- Provincial Parent Support Network
- Lending library and newsletter
- Sign language instruction
- Workshops for families and professionals province-wide
- Speech & language therapy
- Cochlear implant habilitation (collaboration with B.C.'s Children's Hospital, Cochlear Implant Team)
- Assessments

DEAF CHILDREN'S SOCIETY OF BRITISH COLUMBIA

7355 Canada Way

Burnaby, BC V3N 4Z6

WEB: www.deafchildren.bc.ca

TEL: 604.525.6056

TTY: 604.525.9390

The Deaf Children's Society of BC offers a family-centered approach to supporting deaf and hard of hearing children under the age of five and their families. They believe that early language acquisition and literacy are crucial factors for successful communication in the hearing world. Their services and programs include:

- Family Support
- Speech and language
- Sign Language
- Preschool
- Outreach
- Summer Family Program
- Library
- Newsletter
- Bookstore

CHILDREN'S HEARING & SPEECH CENTRE OF BC (previously known as Vancouver Oral Centre)

3575 Kaslo Street

Vancouver, BC V5M 3H4

WEB: www.childrenshearing.ca

TEL: 604.437.0255

TTY: 604.437.1251

The Vancouver Oral Centre for Deaf Children is a non-profit agency dedicated to the education of deaf and hard of hearing infants, children and youth. The program focus is listening, talking and language development,

including literacy. The educational approach and philosophy supports early detection of hearing loss and is based on developing high levels of listening skill and spoken language. Services provided by the centre staff include:

- Auditory-verbal parent/child guidance
- Daycare
- Preschool
- Elementary school (Kindergarten to Grade 2)
- Cochlear implant habilitation
- Audiologist
- Family support
- Itinerant teachers

CANADIAN DEAFBLIND & RUBELLA ASSOCIATION BC (CDBRA-BC) EARLY INTERVENTION PROGRAM

713 Columbia Street (main floor)

TEL: 604.517.6175 or 604.517.6174

New Westminster, BC V3M 1B2

WEB: www.cdbrabc.ca

CDBRA-BC is committed to assisting individuals who are deafblind to achieve optimal quality of life through specialized intervention. This association encourages and supports the development of programs and services that meet the principles, philosophy and guidelines for deafblindness from birth to adult years. CDBRA-BC provides one-to-one and group support services and resource information in addition to loaning toys, manuals and equipment to parents and children connected with the association. Parents learn how to advocate for their children, and develop effective partnerships with individuals, families, foundations, government and non-government agencies.

QUEEN ALEXANDRA CENTRE FOR CHILDREN'S HEALTH

Services for Children with Hearing Loss

2400 Arbutus Road

TEL: 250.477.1826

Victoria, BC V8N 1V7

This family oriented program provides services to children with hearing loss and their parents. The philosophy of the centre is to support parents in using a communication mode with their child that is based on the current needs of the child and family. Services provided are as follows:

- parent/child home guidance
- auditory-verbal therapy
- sign language
- preschool
- family (individual and group) support
- cognitive and developmental assessment by a team of specialists

VANCOUVER ISLAND DEAF & HARD OF HEARING CENTRE

Victoria

300 – 1627 Fort Street

Victoria, BC V8R 1H8

TEL: 1.800.667.5448

TTY: 1.877.667.5488

WEB: www.idhhc.ca

Nanaimo

205 – 55 Victoria Road

Nanaimo, BC V9R 5N9

TEL: 1.877.424.3323

TTY: 1.877.424.3323

Vancouver Island Deaf and Hard of Hearing Centre provide counseling and support services to deaf and hard of hearing people in addition to individuals/groups who require information or training. The head office in Victoria provides service to the lower island region, including the Gulf Islands, and the Nanaimo office provides service to the northern region. Services include:

- Family and Community Program
- Hearing Loss Program
- Technical/communication aids
- Employment assistance
- Coordination of interpreting services
- Resource Development Program
- Lending library



PARENT TO PARENT

CANADIAN HARD OF HEARING ASSOCIATION (CHAA), BC PARENTS' BRANCH

10150 Gillanders Road TEL: 604.794.3772
Chilliwack, BC V2P 6H4
E-MAIL: janetles@canada.com
WEB: www.chhaparents.bc.ca

CHHA – BC Parents' Branch is a province-wide network of parents, families and friends of hard of hearing children. We believe that as parents we hold the most important role in ensuring the well being and development of our children. Together we work toward early diagnosis and intervention, effective communication, family support, accessing and expanding services, defining needs/concerns and public awareness.

FAMILY NETWORK FOR DEAF CHILDREN

PO Box 50075 RPO TEL: 604.684.1860
South Slope
Burnaby, BC V5J 5G3
WEB: www.fndc.ca

Family Network For Deaf Children is a province-wide network that offers workshops, videos, newsletters and information bulletins that both support and provide parents of d/Deaf and hard of hearing children, and the communities that support them, with current information about management issues and recreation/social opportunities.

FAMILIES FOR HANDS & VOICES

WEB: www.handsandvoices.org
BC Chapter: contact Teresa Kazemir tel#: 604-552-2254 or kazemir@shaw.ca

FAMILY SUPPORT INSTITUTE

300 – 30 East 6th Avenue TEL: 604.875.1119
Vancouver, BC V5T 4P4
WEB: www.familysupportbc.com

This is a province-wide organization whose purpose is to support and strengthen families faced with having a family member who has a disability. Services include: a volunteer regional parent network; information on

services and resources; a lending library; a collection of videos, and a quarterly newsletter produced by and for families.

CHINESE PARENTS OF THE HEARING-IMPAIRED SOCIETY

28 West Pender Street TEL: 604.899.7929 or 604.802.0028

Vancouver, BC V6B 1R6

WEB: www.hiparent.netfirms.com

This society is an information and social support group for Chinese parents of deaf and hard of hearing children. This network hopes to help parents acquire the skills and knowledge needed to support their child in reaching their optimal development and function successfully in society. All parents, children & supporters of these families are welcome. Meetings are conducted in Cantonese with available Mandarin translation.



SOCIAL AND RECREATION

BC DEAF SPORTS FEDERATION

350 – 1367 West Broadway TEL: 604.737.3041

Vancouver, BC V6H 4A9 TTY: 604.738.7122

WEB: www.bcdeafsports.bc.ca

This organization promotes the development & recreational sporting events among Deaf and Hard of Hearing athletes in BC. It encourages the training of deaf coaches, provides financial assistance for deaf athletes to participate in competitions, and provides information about events & opportunities for participation in numerous sporting activities.

DEAF CHILDREN'S SOCIETY

SUMMER LEARNING VACATION EXPERIENCE (SLVE)

4334 Victory Street TEL: 604.660.5507

Burnaby, BC V5J 1P9 TTY: 604.660.5509

WEB: www.deafchildren.bc.ca/Services/Lve.aspx

SLVE is a social and educational program designed for the entire family with children who are Deaf, Hard of Hearing or have a cochlear implant & use sign language to communicate. SLVE provides families an opportunity to share their experiences with other families in an educational & supportive environment. Activities are designed to teach more about hearing loss issues and to develop or enhance sign language skills.

DEAF INDO-CANADIAN ORGANIZATION

TTY: 604.597.6857 E-MAIL: deafdico@yahoo.ca

The Deaf Indo-Canadian Organization is a non-profit organization based in Vancouver. It is dedicated to promoting, guiding, and stimulating the social, educational and professional interests of the deaf South Asian community.

DEAF YOUTH TODAY

PO Box 50018

TEL: 604.684.1860

South Slope RPO
Burnaby, BC V5J 5G3

TTY: 604.421.5271
WEB: www.fndc.ca

Deaf Youth Today provides social & recreational programs for d/Deaf & hard of hearing children/youth with their families in a sign language environment. They also offer a leadership program for d/Deaf youth & employment opportunities for young Deaf adults.

FAMILY DEAF CAMP

Tribune Bay Outdoor Education Centre TEL: 250.335.0080
Seadollar 1-7
Hornby Island, BC V0R 1Z0
WEB: www.hornbyisland.com/OutdoorEducationCenter/

This camp is for Deaf children with their families. It is held annually the weekend (Thursday to Sunday) following the long weekend in July. Families bring their own tent or RV, cooking and camping gear.

GREATER VANCOUVER ASSOCIATION OF THE DEAF

2125 West 7th Avenue TEL/TTY: 604.738.4644 or 1.800.855.0511
Vancouver, BC V6K 1X9 WEB: www.gvad.com

The Greater Vancouver Association of the Deaf is an organization of the Deaf, hard of hearing, parents of deaf children, hearing people and friends. There are many categories of membership, which cover different age groups and types of supporting roles.

HANDS ON SUMMER CAMP SOCIETY

4054 Carey Road TEL: 250.727.2215
Victoria, BC V8Z 4G2

This day camp is sponsored by a group of interested parents for deaf and hard of hearing children ages 5 to 10 years. It provides opportunities for sports activities such as gymnastics, tennis, karate and swimming in addition to field trips taken by bus. Deaf teenagers also have the opportunity to gain work experience at the Hands on Summer Camp.



MEDICAL INTERPRETING SERVICES

MEDICAL INTERPRETING SERVICES

2125 West 7th Avenue TEL: 604.736.7012
Vancouver, BC V6X 1X9 TTY: 604.736.7058
WEB: www.widhh.com

The Western Institute for the Deaf and Hard of Hearing implemented Medical Interpreting Services in 1997 to provide interpreters for individuals who are deaf, hard of hearing and deafblind. Our goal is to provide effective communication in the delivery of health care services for non-emergency and emergency situations.

WESTCOAST ASSOCIATION OF VISUAL LANGUAGE INTERPRETERS (WAVLI)

PO Box 41542 TEL: 604.607.5405

923 12th Street
New Westminster, BC V3M 6L1
WEB: www.wavli.com

TTY: 604.267.0744

WAVLI is a professional organization of sign language interpreters in British Columbia that promotes excellence in interpreting and attempts to create a greater public awareness and understanding of the professional role of interpreters. It also offers information, interpreter contacts and guidance to consumers, in addition to being involved in consultation regarding qualifications, roles, responsibilities, remuneration and working conditions for interpreters.



TECHNICAL/COMMUNICATION AIDS

TELUS

Telecom Centre for Deaf Customers
Special Needs Products and Services

3777 Kingsway, 5th Floor

TTY: 604.430.6044

Burnaby, BC V5H 3Z7

TTY: 1.800.663.1264

WEB: www.telus.com

TELUS

Telus Relay Services (TRS)

1 – 611 6th Street

TEL: 1.800.855.0511

New Westminster, BC V3L 3C1

TTY: 711 or 1.800.855.1155 Customer to Operator

Specially trained personnel are available 7 days per week, 24 hours per day to relay messages between hearing and deaf and hard of hearing individuals. Confidentiality assured.

WESTERN INSTITUTE FOR THE DEAF AND HARD OF HEARING

2125 West 7th Avenue

TEL: 604.736.7391

Vancouver, BC V6K 1X9

TTY: 604.736.2527

WEB: www.widhh.ca

The Western Institute for the Deaf and Hard of Hearing promotes the well-being of deaf, deafened and hard of hearing people through the following services:

- vocational, employment, education and personal counseling
- hearing aid program
- assistive listening device demonstration, provision and service
- technical aids demonstration, provision and service
- psychological consultation services
- sign language interpretation.



MINISTRY OF CHILDREN & FAMILY DEVELOPMENT

CHILD DEVELOPMENT CENTRES

Child Development Centers located in major localities throughout British Columbia provide a variety of services for children with special needs including hard of hearing children. Services may include: occupational therapy, physiotherapy, speech and language pathologist intervention, special needs daycare or preschool enrollment, Infant Development Program and Supported Child Development consultations.

WEB: www.mcf.gov.bc.ca/early_childhood/index.htm

INFANT DEVELOPMENT PROGRAM OF BRITISH COLUMBIA

Office of the Provincial Advisor TEL: 604.822.4014 or 604.822.4015

2765 Osoyoos Crescent

Vancouver, BC V6T 1X7

WEB: www.idpofbc.ca

If you are concerned about your child's development, the Infant Development Program can help. This program serves children from birth to three years of age who are at risk for, or who already have a delay in development. Programs are available throughout British Columbia. Each program brings parents and professionals together to help children overcome developmental difficulties. Services include:

- Home visits to encourage progress, develop new activities and support parents
- Developmental assessments and written reports
- Playgroup with parent participation
- Parent workshops or support groups
- Therapy consultation
- Library (toys and books)
- Transition to preschool/daycare support
- Service coordination

SUPPORTED CHILD DEVELOPMENT AGENCIES OF BRITISH COLUMBIA

WEB: www.mcf.gov.bc.ca/supported_childcare/agencies.htm

Supported Child Development agencies in communities throughout BC contract with the Ministry of Children and Family Development to provide a range of consulting and support services in order that approximately 6,000 children with special needs, ages birth up to 12, can be included in regular child care settings. Inclusive child care means that all families have the same child care choices regardless of their child's abilities. When there is a lack of other community options for social inclusion, youth age 13 to 18 years of age may also receive Supported Child Development services on a case by case basis.

WELL-BEING PROGRAM for DEAF, HARD OF HEARING & DEAFBLIND

#300 – 4211 Kingsway (3rd floor) TEL: 604-456-0900

Burnaby, BC V5H 1Z6

TTY: 604-456-0901 or 1.800.949.1155

WEB: www.vch.ca/wbp

The Well-Being Program is a government funded mental health service provider and is under the auspices of Greater Vancouver Mental Health Service. It provides therapy for individuals throughout British Columbia who are deaf, hard of hearing and deafblind including their respective family members. The program works in partnership with various consumer groups and other community service providers. All services are provided with confidentiality and are free of charge. Services include:

- Therapy (individual, family, group) by Registered Psychologists, Clinical Social Workers and Clinical Counselors
- Support work (skills development, advocacy, case management, community liaison, supportive counseling)
- Mental health interpreting services
- Education and training (workshops for consumers and professionals)

PROVINCIAL SERVICES FOR DEAF AND HARD OF HEARING

4334 Victory Street TEL: 604.660.5507
 Burnaby, BC V5J 1R2 TTY: 604.660.5509
 WEB: www.mcf.gov.bc.ca/psdhh/programs.htm

Provincial Services for Deaf and Hard of Hearing children provide the following programs and services:

VICTORY HILL RESIDENTIAL PROGRAM

TEL: 604.660.1800 TTY: 604.660.1807
 EMAIL: patrick.tarchuk@gov.bc.ca
 WEB: www.mcf.gov.bc.ca/psdhh/victory_hill.htm

The Victory Hill Residential Program provides a safe, comfortable and nurturing residential environment for students, aged 5 to 19, who must live away from home in order to attend the British Columbia Provincial School for the Deaf in Burnaby. The residents return to their family and home community on weekends, school holidays and summer vacations. Brochures and handbooks about this program are available through the website.

SERVICES FOR FAMILY & COMMUNITY DEVELOPMENT

TEL: 604.660.5507 TTY: 604.660.5509
 EMAIL: linda.ramsey@gov.bc.ca
 WEB: www.mcf.gov.bc.ca/psdhh/services_for.htm

These services offer a range of programs and supports for British Columbia families with deaf and hard of hearing school-aged children, who use sign language for all or part of their communication. Services include: sign language development, Learn Together Program – Family Essentials, educational workshops, parent support, family days, immersion programs and provincial outreach. Publications are available through their website.

CONSULTATIVE SERVICES

TEL: 604.660.1800 TTY: 604.660.5509
 E-MAIL: melissa.Campbell@gov.bc.ca
 WEB: www.mcf.gov.bc.ca/psdhh/consultants.htm

The Child, Family and Community Consultant serves as the clinical liaison for the Provincial Services for Deaf and Hard of Hearing, and also as a resource for the Ministry of Children and Family Development staff and their community partners.

DEAF ACCESS OFFICE

TEL: 604.660.1800 TTY: 604.660.5509
 E-MAIL: melissa.Campbell@gov.bc.ca
 WEB: www.mcf.gov.bc.ca/psdhh/access.htm

Deaf Access Office promotes access to government services and benefits that meet the needs of deaf, hard of hearing, deafblind individuals and their families in British Columbia. The office is staffed by a Community Resource Worker and supervised by the Provincial Services for Deaf and Hard of Hearing family and community consultant.

YOUTH TRANSITION PROGRAM

TEL: 604.660.1800 TTY: 604.660.5509
E-MAIL: melissa.Campbell@gov.bc.ca
WEB: www.mcf.gov.bc.ca/psdhh.transition.htm

The Youth Transition Program is a resource program for deaf, hard of hearing and deafblind youth who are between 17 and 21 years of age. Together with families, communities and service providers, staffs affiliated with this program help youth build a network of support for their current and future planning.



MINISTRY OF EDUCATION

SCHOOL PROGRAMS FOR DEAF, HARD OF HEARING & DEAFBLIND STUDENTS

PROVINCIAL RESOURCE PROGRAMS

Provincial Resource Programs (PRPs) are the mandate of the Ministry of Education. Specific PRPs are for students who are deaf or significantly hard of hearing. To become enrolled in a PRP, a student must meet certain criteria and be screened by the Provincial Education Review Committee for the Deaf. Deaf children, who require sign language communication and who are unable to receive appropriate hearing resource education services in their community schools, are generally given serious consideration.

BRITISH COLUMBIA PROVINCIAL SCHOOL FOR THE DEAF

School District # 41

**Elementary Program (K-Grade7)
South Slope Elementary School**

4446 Watling Street
Burnaby, BC V5J 5H3
TEL: 604.664.8300
TTY: 604.664.8304

**Secondary Program (Grade 8-12)
Burnaby South Secondary School**

4454 Rumble Street
Burnaby, BC V5J 2S7
TEL: 604.664.8560
TTY: 604.664.8563

The BC Provincial School for the Deaf is a Kindergarten to Grade 12 school in partnership with South Slope Elementary and Burnaby South Secondary schools. Working as a team, members of the school strive to develop the full learning potential & positive self identity of each student. Value is given to Deaf heritage and each student is encouraged to become a responsible, contributing member of the Deaf and hearing communities. The school recognizes both English and American Sign Language (ASL) as languages of instruction for deaf students. Services include:

- Individual education plans
- Qualified teacher of the deaf and hard of hearing
- Qualified interpreters, educational assistants and intervenors
- Adult Deaf role models in both teaching and support staff positions
- Victory Hill Residential Program for out-of-town students

- Transportation to and from school

BRITISH COLUMBIA PROVINCIAL SCHOOL FOR THE DEAF - OUTREACH PROGRAM

4446 Watling Street TEL: 604.664.8300
 Burnaby, BC V5J 5H3 TTY: 604.664.8304
 WEB: www.bcsdoutreach.bc.ca

Through its Outreach Program, the British Columbia Provincial School for the Deaf offers the following services to school districts throughout the province:

- Programming, consultation & support in the education of Deaf & hard of hearing students
- Workshops for teachers, students and parents
- Resource library for Hearing Resource Teachers and Speech & Language Pathologists.

PROVINCIAL ORAL PROGRAM FOR DEAF AND HARD OF HEARING STUDENTS - BURNABY SOUTH SECONDARY SCHOOL

4454 Rumble Street TEL: 604.664.8560
 Burnaby, BC V5J 2S7 TTY: 604.664.8563

The Provincial Oral Program for Deaf and Hard of Hearing Students is committed to providing an environment which promotes clear and effective communication among secondary-aged Deaf and hard of hearing students whose preferred mode of communication is auditory/oral. Students are encouraged to make maximum use of their residual hearing and receive verbal and speech reading support according to the auditory/oral philosophy.

PROVINCIAL RESOURCE PROGRAM – COCHLEAR IMPLANTS AND AUDITORY TRAINING EQUIPMENT

Suite 210, 5021 Kingsway	4351 Ontario Avenue
Burnaby, BC, V5H 4A5	Powell River, BC V8A 1V3
TEL: 604.439.0542 or 1.888.439.0542	TEL: 604.485.6271
WEB: http://straittalk.com/prprp/contact.htm	

This Provincial Resource Program is operated by School District # 47 (Powell River). It uses the services of audiologists, speech and language pathologists, hearing resource teachers and other professionals to support school districts, group 1 and 2 Independent Schools and families in the provision of effective education and habilitation services for children with cochlear implants.

PROVINCIAL RESOURCE PROGRAM - MOUNTAIN SECONDARY SCHOOL (Signing) School District # 35 (Langley)

7755 202A Street	TEL: 604.888.3033
Langley, BC V2Y 1W4	TTY: 604.888.3009
WEB: www.sd35.bc.ca	

SCHOOL DISTRICT RESOURCE PROGRAMS

ELEMENTARY SCHOOLS

BEAR CREEK ELEMENTARY (Oral)

School District #36 (Surrey)

137 – 80 th Avenue	TEL: 604.594.7501
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Surrey, BC V3W 7X4

TTY: 604.594.7501

DAVID CAMERON ELEMENTARY (Oral)

School District # 62 (Sooke)

675 Meaford Avenue

TEL: 250.478.7621

Victoria, BC V9B 5Y1

TTY: 250.478.0599

GEORGE VANIER ELEMENTARY (Oral/Signing)

School District #36 (Surrey)

6985 – 147th Street

TEL: 604.596.1030

Surrey, BC V3W 5N1

HEATH ELEMENTARY (Oral/Signing)

School District #37 (Delta)

11364 – 72nd Avenue

TEL: 604.596.1508

Delta, BC V4E 1Y5

TTY: 604.596.1508

MARGARET JENKINS ELEMENTARY (Oral)

School District # 61 (Victoria)

1824 Fairfield Road

TEL: 250.598.5191

Victoria, BC V8S 1G8

WATSON ROAD ELEMENTARY (Signing)

School District # 23 (Central Okanagan)

475 Yates Road

TEL: 250.762.6633

Kelowna, BC V1V 1R3

SECONDARY SCHOOLS

GLADSTONE SECONDARY (Oral)

School District # 39 (Vancouver)

4105 Gladstone Street

TEL: 604.713.8288

Vancouver, BC V5N 4Z2

QUEEN ELIZABETH SECONDARY (Oral)

School District #36 (Surrey)

9457 – 136th Street

TEL: 604.588.1258

Surrey, BC V3V5W4

OAK BAY SECONDARY (Oral/Signing)

School District # 61 (Victoria)

2151 Cranmore Road

TEL: 250.598.3361

Victoria, BC V8R 1Z2

BRITISH COLUMBIA PROVINCIAL OUTREACH PROGRAM FOR STUDENTS WITH DEAFBLINDNESS

10300 Seacote Road

TEL: 604.668.7811

Richmond, BC V7A 4B2

TTY: 604.668.6166

WEB: www.sd38.bc.ca/POP

This program is hosted by the Richmond School District in cooperation with The Ministry of Education, Skills and Training Department. Its mandate is to support the inclusion of students with deafblindness in their home schools and communities. Any school district in British Columbia can refer students (age 4 to 19 years of age) who have a combined vision impairment & hearing loss by contacting the program's office. A package of referral information will be sent to the school district. Services include:

- Transition planning
- Information and resources about deafblindness
- Support to the school-based team

- Regular consultation with the classroom teacher
- Programming suggestions for successful integration
- Assistance in educational assessment
- Supporting the liaison between the school, community and home
- Workshops and in-services



UNIVERSITY AND COLLEGE PROGRAMS

BRITISH COLUMBIA

BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY

DISABILITY RESOURCE CENTRE

3700 Willingdon Avenue

TEL: 604.451.6963 or 451.6933

Burnaby, BC V5G 3H2

TTY: 604 432.8954 or 451.6955

WEB: www.bcit.ca

This centre provides educational support, career planning, program information sessions, agency liaison and interpreting services for registered students. Workshops are provided on study skills, stress management and assertiveness.

CAMOSUN COLLEGE - LANSDOWNE CAMPUS

DISABILITY SUPPORT SERVICES

3100 Foul Bay Road

TEL: 250.370.3312

Victoria, BC V8P 5J2

TTY: 250.370.3311

WEB: www.camosun.bc.ca/drc

An interview with Disability Support Services is required 4 months before the beginning of a semester to ensure service availability. Services include education support, exam accommodation, interpreting services phonic ear systems, and TTYs.

DOUGLAS COLLEGE

CENTRE FOR STUDENTS WITH DISABILITIES

PO Box 2503

TEL: 604.527.5115

New Westminster, BC V3L 5B2

TTY: 604.527.5450

WEB: www.douglas.bc.ca/services/centre-for-disabilities

Services provided by this centre may include interpreting, tutoring, note taking assistance, exam accommodation and instructional support. The college offers a two year Interpreter Training Program.

OKANAGAN UNIVERSITY COLLEGE

DISABILITY SERVICES

583 Duncan Avenue West

TEL: 250.492.4305, local 3242

Penticton, BC V2A 8E1

Services provided by this department may include the assistance of an adaptive learning specialist, ongoing contact with a mentor/instructor liaison, note taking assistance and extended time for writing examinations. Students usually take a placement test to determine literacy skills, and it is recommended they consider

enrolling as a part-time student. Further, it is very important for students to enroll at the beginning of their last high school year.

SIMON FRASER UNIVERSITY
CENTRE FOR STUDENTS WITH DISABILITIES

Burnaby, BC V5A 1S6 TEL: 604.291.3112

WEB: www.sfu.ca/csd

Contact the centre at Simon Fraser University. Information will be provided regarding available services and support for the disabled.

UNIVERSITY OF BRITISH COLUMBIA
DISABILITY RESOURCE CENTRE

1874 East Mall, Room 1040 TEL: 604.822.5844

Vancouver, BC V6T 1Z1 TTY: 604.822.9049

WEB: www.ams.ubc.ca/content.cfm?ID=207

Services offered by the University, without charge, include sign language interpretation, payment of interpreters, textbooks, captionist, note takers and infrared technology.

UNIVERSITY OF BRITISH COLUMBIA
INSTITUTE FOR HEARING ACCESSIBILITY RESEARCH (IHEAR)

5804 Fairview Avenue TEL: 604.822.1399

Vancouver, BC V6T 1Z3

IHEAR's mission is to promote research, training, education and service in the field of hearing accessibility. The Institute coordinates the activities of scientists, professionals, manufacturers and consumers to examine the problems facing hard of hearing people to find appropriate solutions to these problems and to promote hearing accessibility.

UNIVERSITY OF BRITISH COLUMBIA
MASTER'S DEGREE PROGRAM

Program Director: Janet Jamieson, Ph. D. TEL: 604.822.5262 (Voice or TDD)

E-MAIL: janet.jamieson@ubc.ca

WEB: www.ecps.educ.ubc.ca/deaf_hh/index.html

The University of British Columbia offers a masters degree program leading to national certification as a teacher of the deaf and hard of hearing. A combination of on-campus summer courses and part-time distance learning during the academic year allows students to remain in their home communities during the school year.

VANCOUVER COMMUNITY COLLEGE – PROGRAMS
HIGH SCHOOL COMPLETION AND UPGRADING
DEAF AND HARD OF HEARING ADULT PROGRAMS

1155 East Broadway TEL: 604.871.7342

Vancouver, BC V5T 4V5 TTY: 604.871.7341

WEB: www.vcc.ca

The Program for Deaf and Hard of Hearing Adults is designed to provide Dear of Hard of Hearing Students with: basic educational skills to grade 10 level for further academic and/or vocational training; english grammar,

reading, vocabulary and writing; mathematics; ASL –and ESL for Deaf Newcomers to Canada, and job readiness.



MINISTRY OF HEALTH

B.C.'S CHILDREN'S HOSPITAL

AUDIOLOGY SERVICES

Ambulatory Building
4480 Oak Street
Vancouver, BC V6H 3V4

TEL: 604.875.2112

FAX: 604.875.2743

Diagnostic hearing services are available at B.C.'s Children's Hospital, Audiology Services, for children birth to 16 years of age when community audiology services are unable to accommodate their assessment needs. The audiologists in this department also assess children who are followed by other B.C.'s Children's Hospital teams such as the Craniofacial/Cleft Palate and Oncology teams. Referrals for assessment must be from a physician, and can be faxed.

COCHLEAR IMPLANT SERVICES

4480 Oak Street
Vancouver, BC V6H 3V4

TEL: 604.875.2345, local 7723

FAX: 604.875.2977

Families who are considering a cochlear implant for their deaf child can be referred by their audiologist, ENT specialist, or the Sunny Hill Hearing Loss Team. Families then receive more specific information about candidacy, further assessment, the technology of the implant, surgical implications and ongoing management and support.

EAR NOSE AND THROAT CLINIC

Ambulatory Building
4480 Oak Street
Vancouver, BC V6H 3V4

TEL: 604.875.2345, local 2113

The pediatric otolaryngologists (Ear, Nose and Throat Specialists) in this clinic work closely with the audiologists in Audiology Services as well as members of the Hearing Loss Team at Sunny Hill Health Centre, around the diagnosis and management of a child's diagnosis of hearing loss. These specialists are involved with medical and surgical treatments, medical investigations related to the causative factors of hearing loss and referrals to other specialists.

FAMILY RESOURCE LIBRARY

4480 Oak Street
Ambulatory Care Building K2 – 126
Vancouver, BC V6H 3V4

TEL: 604.875.2345, local 5102/ 1.800.331.1533, local 2

WEB: <http://www.cw.bc.ca/library>

This library is a consumer health library for families & health professionals. It has special and general materials for families to help them understand and manage the needs of their children and youth related to diagnoses, management, tests, treatments and bio-psycho-social development. Families have access to a variety of

technologies located in the library (computers with internet access, fax, photocopies, printers, scanners, video players).

BC EARLY HEARING PROGRAM (BCEHP)

c/o BC Children's Hospital
Room K4-163
4480 Oak Street,
Vancouver, BC V6H 3V4

TEL: 604.875.2000, local 6129

If your child has been identified as deaf or hard of hearing, you can now get financial support for one set of hearing aids through the BCEHP. Your child must be **under 3 ½ years of age** and have a permanent hearing loss. Your audiologist must provide documentation to BCEHP that includes test results for each ear & a description of the type of hearing loss. Your child must also have a medical evaluation by an Ear, Nose & Throat Specialist, and their report must also be forwarded to BCEHP. Funding includes one set of hearing aids up to \$1300.00 for each ear, earmolds as necessary, batteries (6 per aid per month), and a loaner hearing aid as needed.



MENTAL HEALTH SERVICES

WELL-BEING PROGRAM for DEAF, HARD OF HEARING & DEAFBLIND

#300 – 4211 kingsway (3rd floor)
Burnaby, BC V5H 1Z7

TEL: 604-456-0900

TTY: 604-456-0901 or 1.800.949.1155

WEB: www.vch.ca/wbp

The Well-Being Program is a government funded mental health service provider and is under the auspices of Greater Vancouver Mental Health Service. It provides therapy for individuals throughout BC who are deaf, hard of hearing or deafblind including their respective family members. The program works in partnership with various consumer groups and other community service providers. All services are provided with confidentiality and free of charge. Services include:

- Therapy (individual, family, group) by Registered Psychologists, Clinical Social Workers and Clinical Counselors
- Support work (skills development, advocacy, case management, community liaison, supportive counseling)
- Mental health interpreting services
- Education and training (workshops for consumers and professionals)



(CANADIAN) NATIONAL RESOURCES

ASSOCIATION OF VISUAL LANGUAGE INTERPRETERS OF CANADA

P.O. Box 29005 Lendrum
Edmonton, AB T6H 5Z6
TEL: 780.4309442
TTY: 780.430.9442
FAX: 780.430.9489
WEB: www.avlic.ca

This organization represents the profession of Visual Language Interpreters at a national level, promotes networking among existing interpreting organizations and supports the professional development of its members. It also offers certification for ASL/Signed English Interpreters.

CANADIAN ASSOCIATION OF THE DEAF

Suite 203, 251 Bank Street
Ottawa, ON K2P 1X3
TEL: 613.565.2882
TTY: 613.565.8882
WEB: www.cad.ca

The Canadian Association of the Deaf provides consultation and information on Deaf needs and interests to the public, business, media, educators, governments and others. This association conducts research and collects data regarding Deaf issues and implements pilot programs. It offers assistance to Deaf organizations and service agencies across the country, and has a major library and resource centre on deafness located at the office in Ottawa.

CANADIAN CULTURAL SOCIETY OF THE DEAF

House 144
11337 - 61st Avenue
Edmonton, AB T6H 1M3
TEL: 780.436.2599
TTY: 780.436.2599
WEB: www.ccsdeaf.com/index.html

The Canadian Cultural Society of the Deaf is a national cultural organization servicing over 2.5 million Deaf and Hard of Hearing persons in Canada. It promotes the fulfillment of cultural needs and desires, while also raising public awareness about deafness.

CANADIAN DEAF SPORTS ASSOCIATION

4545 Pierre-De Coubertin
CP 1000, Succ M
Montreal, PQ H1V 2R2
TEL: 1.800.855.0511
TTY: (514) 252.3330
WEB: www.assc-cdsa.com

This association provides sport opportunities nationally and internationally for the Deaf community. It sends the Canadian team to the World Games for the Deaf and it supports the Provincial Deaf Sports organizations.

CANADIAN HARD OF HEARING ASSOCIATION

2435 Holly Lane, Suite 205
Ottawa, ON K1V 7P2
TEL: 613.526.1584 or 1.800.263.8068
TTY: 613.526.2692 or 1.800.263.8
WEB: www.chha.ca

BC CHAPTER

#102 – 9300 Nowell Street
Chilliwack, BC V2P 4V7
TEL: 604.795.9238 or 1.866.888.2442
E-MAIL: chha-bc@telus.net
WEB: www.chha-bc.org

This national advocacy agency lobbies for hard of hearing accessibility in public places and provides general advice about technical devices. Support and self-help groups are located across Canada. CHHA meetings and conferences are accessible through loop-infrared systems, computerized note taking and sometimes the services of sign language interpreter.

CANADIAN HEARING SOCIETY

271 Spadina Road
Toronto, ON M5R 2V3
TEL: 416.928.2500
TTY: 416.964.0023

WEB: www.chs.ca

The Canadian Hearing Society's province-wide services for deaf, hard of hearing and deafened people include vocational rehabilitation services, employment counseling, Hearing Aid Program, technical devices sales and service, and CONNECT counseling services. The society endeavors to enhance the independences of deaf, deafened and hard of hearing people and encourage the prevention of hearing loss.

HEARING EAR DOGS OF CANADA

PO Box 907

Oakville, ON L6J 5E8

WEB: www.dogguides.com

TEL: 905.842.2891/1.800.768.3030

TTY: 905.842.1585

This organization provides guide dogs for deaf and hard of hearing people. Dogs can be trained to understand sign language and to be alert to such sounds as smoke detectors, telephones, door bells and alarm clocks.



WEBSITES FOR INTERNATIONAL RESOURCES

ALEXANDER GRAHAM BELL ASSOCIATION FOR THE DEAF AND HARD OF HEARING

WEB: www.agbell.org

AMERICAN SPEECH, LANGUAGE AND HEARING ASSOCIATION INFANT HEARING

WEB: www.asha.org/hearing/testing/ndex.cfm#newborn

BOYS TOWN NATIONAL RESEARCH HOSPITAL – MY BABY'S HEARING

WEB: www.babyhearing.org

COCHLEAR CORPORATION

WEB: www.cochlear.com

FAMILIES FOR HANDS & VOICES

WEB: www.handsandvoices.org

BC Chapter: contact Teresa Kazemir tel#: 604-552-2254 or kazemir@shaw.ca

JOHN TRACY CLINIC

WEB: www.jtc.org

LAURENT CLERC NATIONAL DEAF INFORMATION CENTER

WEB: <http://clerccenter.gallaudet.edu/InfoToGo>

THE DEAF WORLD NEWS

WEB: <http://dovenwereld.boogolinks.nl/>

LAURENT CLERC NATIONAL DEAF EDUCATION CENTRE - GALLAUDET

WEB: www.clerccenter.gallaudet.edu/

MARION DOWNS NATIONAL CENTER FOR INFANT HEARING

WEB: www.colorado.edu/slhs/mdnc/

NATIONAL CENTER FOR HEARING ASSESSMENT AND MANAGEMENT

WEB: www.infanthearing.org

NATIONAL INSTITUTE OF DEAFNESS AND OTHER COMMUNICATION DISORDERS

WEB: www.nidcd.nih.gov/index.asp



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