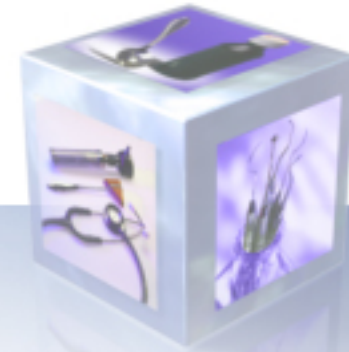


Supporting PHSA's Strategic Directions: Core Actions



1	Improve quality. Be safe.	We embed quality improvement activities in everything we do – from care to planning to evaluation and research.
2	Educate, learn and discover.	We align academic mission with our clinical mission. We learn from others including our patients. We educate – ourselves, each other, our trainees. We study and evaluate what we do. We research important questions about children.
3	Deliver innovative sub-specialized care	We develop, test and evaluate new service delivery models that reflect the tiers of service concept and consider disease management as well as health & wellbeing
4	Work together as a caring team.	We (develop and) use tools to work as an effective, caring team focused on child and family and to ensure seamless transitions to their community
5	Partner with families.	We strengthen our family centered care approaches, particularly as they relate to children and youth with chronic conditions who frequently need health services.
6	Plan provincially.	We build strong and active partnerships for planning and delivering children's health services.
7	Collaborate to create novel community-based approaches.	With partners from across BC, we develop, implement and evaluate fresh community- based approaches to optimize child and youth health.