

Information for Patients & Families
Oncology/Hematology/BMT
The new Teck Acute Care Centre (TACC)
Opening October 29, 2017

How do I get to the new facility?

- Level 8 will be home to the inpatient unit and outpatient clinic for oncology, hematology and bone marrow transplant.
- From the TACC lobby take the public elevators to Level 8. Once you reach Level 8 you can look at the floor map outside the elevators and access the digital terminal if you need further direction. Otherwise, proceed down the main hallway and follow signs towards Reception. Please check in with the appropriate reception desk and they will direct you to your assigned clinic room.

What is in the new space?

- You will now be assigned your own clinic room for the duration of your clinic appointment that day! Some days may be busier than others, so your nurse will let you know if the room is needed for another patient. Our goal is to be able to provide you with your own room each clinic appointment.
- Try to find all the new things within the clinic rooms. There is a patient and staff communication board where you can write things you want your care team to know about you. Each room has a mural with an "I Spy" theme.
- There is a playroom and a teen lounge in the outpatient clinic. Feel free to explore these rooms when you aren't busy with your health care providers.
- There is a nutrition centre with a fridge and microwave.
- There is a family lounge with full kitchen facilities in the inpatient unit on the same floor.
- There are four public bathrooms within the outpatient clinic. Washroom #1 is for family members and visitors and Washrooms #2-4 are for patient use.

Where should I park?

- There is surface parking outside the TACC building on the Northeast corner of the campus
- There is underground parking in the TACC building with elevator access to the TACC lobby
- There will still be underground parking in the old building but access to the TACC will not be convenient during the first few months

See you in our new home!