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BC Children's Hospital Family Immunization Clinic... One year later

By Annie Lau, MScN, RNHealth Resource Nurse
Family Immunization Clinic

As the BC Children's Hospital Family Immunization Clinic Team reflects on the past year since its first opening in October 2017, we are privileged and honoured that we were able to provide immunizations to hospital patients, their families and visitors. We share with you three real-world scenarios.



Annie the bumble bee for Halloween.

A seventeen-year-old patient said, "I have been sick for many years because of leukemia and I am better now. I try to keep up with my schoolwork and I want to become a doctor to help patients just like the way I was helped here. I want to get my flu shot today so I can volunteer here at Children's Hospital to give back." A few weeks later this seventeen-year-old patient began volunteering at the hospital's new Teck Acute Care Centre.

A ten-year-old patient who had just completed her cancer treatment came into the Clinic. Her mother explained, "We are going back home on the island tomorrow and we want to get the shots done now

before we leave the hospital. If we wait for the Island nurse to come to the island, it will be another few months. Here is the approval form from the specialist for vaccines." This young brave patient was all too familiar with needles and associated pain. She tolerated all four vaccines very well. She returned to our Clinic for the remaining vaccines at another Oncology follow up appointment.

A new immigrant mother came into the Clinic to have the nurse clinician to review her preschooler's immunization record, which was in a foreign language. Holding back tears, the mother disclosed, "My two month old baby is very sick and she is in the hospital. Doctors are thinking about bone marrow transplant. I want my shots and I want my four-year-old daughter to get her shots, so we can protect the baby because



Rebecca, the first baby who came to our clinic as we broadened our immunization services to include all publicly funded vaccines.



she can't get any shots." The following week, this mother as well as her husband, four-year-old daughter and seven-year-old son received all their required immunizations and brought up to date according to the BC Immunization schedule.

Oncology patients' course of treatment often is lengthy and complex. Patients and their families usually spend much time on the hospital campus. Out of town patients often need to uproot the whole family from their hometown to receive treatment at BC Children's Hospital. Thus, accessing immunization services from their own local public health centres or family physicians is difficult. The length of time available to receive immunizations prior to the initiation of cancer treatment might be specifically prescribed, requiring very accessible and timely immunization services. Subsequent resumption of immunization would then require comprehensive expert recommendations

Our clinical practice is based on the family centred perspective as we enhance and support our continued on page 2

for optimal health readiness of the patient.





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patients' immunological protection. Depending on the trajectory of the patients' sickness and treatment progress, many patients are not able to receive certain vaccines such as the live vaccines. These patients' immunological protection is dependent on the herd immunity in their surroundings. We strive to counsel and encourage patients' families and visitors to review and update their immunization status, thus increasing herd immunity and subsequently the patients' immunological protection. To date, the Clinic has served over 3000 individuals since opening just a year ago.

Accessibility, convenience and comprehensiveness are the foundational goals of the Family Immunization Clinic.

The clinic is located in the highly visible and easily accessible part of the Hospital, next to the new TECK Acute Care Centre and across from the Ambulatory Pharmacy at Entrance 21. While we operate on a scheduled appointment basis, drop-ins are welcome. The clinic runs five days a week staffed with nurse clinicians. Physician-led appointments for complex cases are available weekly. Our clinic team reviews the patient's immunization and medical history to develop and recommend a comprehensive immunization schedule for each patient's needs. Once physicians have provided signed approval forms for vaccinations, Oncology patients can call to book an appointment or simply drop by the Clinic.





Twins Katie & Emma were ecstatic after having their immunities boosted at FIC.

Many patients have challenges such as needle phobia or vaccines hesitancy. Our clinical team along with Child Life Specialists will work with patients and families to work through their fears and anxieties. We utilize different distractive devices and relaxing breathing techniques to calm our patients through their immunizing experience. Some patients benefit

greatly from having desensitization sessions prior to the actual immunization appointment by having mock runs of the immunization process to decrease their anxieties.

For oncology patients who have frequent hospital readmissions or follow up appointments, we collaborate with the public health partners of their local residential area to ensure patients' immunization series would be completed. Communication regarding the patients' immunizations between our Clinic and public

health partners is



Fatima gave us a beautiful smile after her visit at FIC.

maintained by electronic documentation. Telehealth is also set up at our Clinic for patients who cannot travel to BC Children's Hospital. Many patients have benefitted from support from their local public health centres that have access to Telehealth to receive consultation with our Clinic physicians and nurse clinicians.

Family Immunization Clinic service delivery is not limited to Oncology and Hematology patients only. It is open to any patient and family coming to BC Children's Hospital for all other health specialties. If there are any concerns or questions, please feel free to contact us at 604-875-3000 or email us @ Familyimmunizationclinic@cw.bc.ca We would be delighted to hear from you, your patients, their families and visitors.

Meet the Onc/Hem/BMT Nurse Clinicians

The Oncology/Hematology/BMT Program at BC Children's Hospital (BCCH) is celebrating 10 years of the Oncology Nurse Clinician role. This role evolved from an outpatient clinic primary nurse to a dedicated nurse clinician role where they:

- Function as the team leader of the interdisciplinary care team, consulting and collaborating with team members to ensure consistent and integrated care both within BCCH and between BCCH and provincial partners and community agencies.
- Support and coordinate care for patients and families both at BCCH and in the community.
- Act as a clinical resource for nurses at BCCH as well as community care providers around the province in the care of the pediatric Oncology patients.

In addition to the Oncology Nurse Clinicians, there are Nurse Clinicians for Hematology, Long Term Follow-Up (LTFU), and Blood and Marrow Transplant (BMT). Some of the nurse clinicians may be familiar to you already and some are new to the role. Here are the specific areas they support and a little bit of who they are so you put a face to the names and voice when you connect.

Nurse Clinicians



Angela Pretula, MSN, RN
Long Term Follow Nurse Clinician
Cares for patients once they are 2 years off
treatment until they are 16 years of age
Clinic Hours: Mon-Fri, 1000-1800
Phone: 604-875-2345 ext 7126

Nursing School: Langara, University of Victoria, University of BC What I did before nursing: Credit bureau operator, cashier at Owl

Email: apretula@cw.bc.ca

drugs, sales clerk Ladies wear at Woodwards

Last book read: Some mystery novel can't remember name

I'd swap places with: Queen Elizabeth

First concert: Lionel Ritchie
Place I'd like to visit: Egypt

Last binge-watched show: Walking Dead Olympic sport I'd compete in: Swimming

Fun fact I've learned: It is impossible to sneeze with your eyes open



Cass Managh, BScN, PGCert, RN
Blood and Marrow Transplant (BMT) Nurse Clinician
Coordinates and supports care for BMT patients
Supports: All transplant physicians
Clinic Hours: Mon-Fri, 0800-1600
Phone: 604-875-2345 ext 8913
Email: Cassandra.managh@cw.bc.ca

Nursing School: Massey University, Wellington NZ
What I did before nursing: Worked in a movie theatre and developed
a hankering for popcorn...got my first filling – candy related???
Last book read: The Language of Kindness by Christie Watson

I'd swap places with: The Dalai Lama First concert: Justin Timberlake

Place I'd like to visit: Anywhere in French Polynesia

Last binge-watched show: Schitt's Creek Olympic sport I'd compete in: Netball

Fun fact I've learned: The inventor of the Frisbee was cremated

and made into a Frisbee after he died



On maternity leave until end of 2019.

Dana Anderson, BSN, RN

Neuro-Oncology Long Term Follow Nurse Clinician Supports: Drs. Cheng, Hukin, Marr, Rassekh Cares for patients who have brain tumours who are 2 years off treatment; transitions them to Adult Health Care

Clinic Hours: Tues, Thurs, alternating Wed,

0800-1600

Phone: 604-875-3578 Email: danderson@cw.bc.ca

Nursing School: University of Victoria What I did before nursing: Lifeguard Last book read: Educated by Tara Westover

First concert: Rolling Stones with mom and Alanis Morissette

with friends



Danielle Baker, BScN, RN
Hematology Nurse Clinician
Supports: Drs. Deyell, Dix, Halparin, Harvey, Li,
Rassekh, Rayar, Rozmus, Schultz, Strahlendorf, Wu
Clinic Hours: Mon-Fri, 0800-1600

Phone: 604-875-2345 local 7060 Email: dbaker2@cw.bc.ca

Nursing School: Kwantlen University College

What I did before nursing: Support Services Supervisor,

Surrey Parks and Recreation

My hidden talent: I've recently learned to crochet

Last book read: The Passage

I'd swap places with: Gordon Ramsey First concert: Whitney Houston Place I'd like to visit: Italy

Last binge-watched show: The Last Kingdom

Olympic sport I'd compete in: Rowing

Fun fact I've learned: Banging your head against the wall for one hour

burns 150 calories



Diane Distefano, RN
Oncology Nurse Clinician
Supports: Drs. Halparin, Li, Rozmus and Schultz
Clinic Hours: Mon-Fri, 0930-1730

Phone: 604-875-2345 ext 7097 Email: ddistefano@cw.bc.ca

Nursing School: Langara

What I did before nursing: CJOR on weekends, ER clerk at St Paul's

My hidden talent: My 2 finger whistle can break ear drums

Last book read: Tuesdays with Morrie

I'd swap places with: My kids...I would lose 30 years for a day!

First concert: Nazareth
Place I'd like to visit: Thailand
Last binge-watched show: This Is Us

Olympic sport I'd compete in: Skiing...I have always wanted to be a

better skier



Emily Jewels, BNurs, RN
Oncology Nurse Clinician
Supports: Drs. Cheng, Dix, Rayar and Fellows
Clinic Hours: Mon-Fri, 0830-1630

Phone: 604-875-2345 ext 5639 Email: ejewels@cw.bc.ca

Nursing School: University of Birmingham, UK

What I did before nursing: Worked in a country pub in England

pouring pints

Last book read: The Kite Runner I'd swap places with: Michelle Obama Place I'd like to visit: Mozambique Last binge-watched show: The Crown

Olympic sport I'd compete in: 4 x 100 m relay

Fun fact I've learned: The average person spends 6 months of

their lifetime waiting on a red light to turn green



Heather McCartney, BSN RN Hemoglobinopathy Nurse Clinician Supports: Dr. Wu

Clinic Hours: Mon-Fri, 0730-1530 Phone: 604-875-2345 local 7103 Email: hmccartney@cw.bc.ca

Nursing School: University of British Columbia
My hidden talent: Got my black belt in karate in 2008

Place I'd like to visit: The Maritimes
Last binge-watched show: Hidden Valley

Last book read: The Last Mrs. Parrish by Liv Constantine

Olympic sport I'd compete in: Biathlon



Marion Nelson, RN

Long Term Follow Up Nurse Clinician
Cares for patients from age 16 and who are
minimum of 2 years off treatment; transitions
them to Adult Health Care

Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 4827 Email: mnelson@cw.bc.ca

Nursing School: Cariboo College, Kamloops

What I did before nursing: Ski Patrol with the Canadian National

Ski Patrol

Something people don't know about me: I've always loved anything

about the Royal Family...

First concert: My first concert was Elton John but my best concert that I attended was a 3 night concert with The Rolling Stones, Bob Dylan,

Paul McCartney, Neil Young, Roger Waters and The Who

Last binge-watched show: The Crown

Olympic sport I'd compete in: Downhill skiing



Naomi Evans, BN, RN

Neuro-Oncology Nurse Clinician

Supports: Drs. Cheng, Hukin and Rassekh

Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 6017 Email: nevans@cw.bc.ca

Nursing School: University of Cardiff, UK

My hidden talent: Play the cello

Last book read: All the Light We Cannot See

First concert: Manic Street Preachers

Place I'd like to visit: Antarctica to see the penguins

Last binge-watched show: Brooklyn 99

Olympic sport I'd compete in: Pairs figure skating



Paige Bellan-Northrup, RN

Oncology Nurse Clinician Supports: Drs. Deyell and Rassekh Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 7754

Email: pnorthrup@cw.bc.ca

Nursing School: Royal Alexandra Hospital School of Nursing, AB

What I did before nursing: Bank teller, dental hygienist My hidden talent: Can flip my eyelids very easily Last book read: Can't remember title, but it was good

I'd swap places with: Meghan Markle

First concert: Chicago
Place I'd like to visit: Bali
Last binge-watched show: Ozark

Olympic sport I'd compete in: 4x100m...the crowd, the adrenalin,

the fear of dropping the baton...WOW!

Fun fact I've learned: It is illegal to own just one guinea pig

in Switzerland



Temporary until end of 2019

Paul Viveiros, BSN, RN

Neuro-Oncology Long Term Follow Nurse Clinician Supports: Drs. Cheng, Hukin, Marr, Rassekh Cares for patients who have brain tumours who are 2 years off treatment; transitions them to Adult Health Care

Clinic Hours: Tues, Thurs, alternating Wed,

0800-1600

Phone: 604-875-3578

Email: paul.viveiros@cw.bc.ca

Nursing School: University of Victoria What I did before nursing: Hotdog Vendor Last book read: Emperor of all Maladies

I'd swap places with: Jim Carey First concert: Fleetwood Mac Place I'd like to visit: Portugal

Last binge-watched show: Brooklyn 99

Olympic sport I'd compete in: Racewalking of course!

Fun fact I've learned: Naked mole rats don't age, feel pain, and are

immune to cancer!



Susan Lee, BA, BSN, RN Thrombosis Nurse Clinician

Supports: Primarily with Dr. Jess Halparin Clinic Hours: Mon, Tues, Thurs, 0830-1630

Phone: 604-875-2345 ext 7058

Email: slee@cw.bc.ca

Nursing School: BCIT

What I did before nursing: Worked with YWAM in the Netherlands

First concert: Sarah McLaughlin

Place I'd like to visit: Positano on the Amalfi Coast



Suzanne Horn, RN

Oncology Nurse Clinician Supports: Drs. Harvey and Strahlendorf Clinic Hours: Mon-Fri, 0900-1700 Phone: 604-875-2345 ext 4822

Email: shorn@cw.bc.ca

Nursing School: Douglas College What I did before nursing: LPN My hidden talent: Flexible

Last book read: Haven't read in years, can't remember

I'd swap places with: Oprah First concert: Elton John Place I'd like to visit: Greece

Last binge-watched show: Wentworth Olympic sport I'd compete in: Gymnastics Fun fact I've learned: Birds don't urinate



Analyn Perez, BSN, RN
Provincial Pediatric Oncology/
Hematology Network Coordinator
Office Hours: Thurs, Fri, alternating Wed,
Phone: 604-875-2345 ext 7051
Email: aperez@cw.bc.ca

Nursing School: University of British Columbia

What I did before nursing: Server with a catering company

Last book read: The Tattooist of Auschwitz

I'd swap places with: Crown Princess Mary of Denmark

First concert: MC Hammer

Place I'd like to visit: Scotland, Ireland, Turkey, New Zealand Last binge-watched show: Bodyguard − I ♥Richard Madden! Fun Fact I've learned: Chewing gum while you cut an onion

will keep you from crying.

THE PROVINCIAL PEDIATRIC ONCOLOGY/ HEMATOLOGY NETWORK

The Network is an interdisciplinary organization whose goal is to ensure appropriate diagnosis, management, follow-up, and end-of-life care for pediatric patients with malignancies and blood disorders.

The Network supports community hospitals and practitioners, and develops partnerships with other health care facilities to enable seamless and integrated care for patients and families on treatment and off treatment.

It will further develop and enhance the research programs of basic, translational, and clinical research to better childhood cancer control and improve outcomes for these patients and their families.

FOR MORE INFORMATION

Dr. Caron Strahlendorf, Network Medical Consultant

Analyn Perez, BSN, RN, Network Coordinator 604 875 2345 ext 7051 aperez@cw.bc.ca

BC Children's Hospital Provincial Pediatric Oncology/Hematology Network B315, 4480 Oak Street, Vancouver, BC V6H 3V4

Oncology/Hematology Outpatient Nursing Contacts

Network Coordinator

Analyn Perez, BSN, RN

Outpatient Clinical Nurse Coordinator Clinic Hours: Mon, Tues, alternating Wed,

Provincial Pediatric Oncology/Hematology Network Coordinator

Office Hours: Thurs, Fri, alternating Wed,

Phone: 604-875-2345 ext 7051 Email: aperez@cw.bc.ca

BMT Nurse Clinician

Cass Managh, BScN, PGCert, RN

Supports: All transplant physicians Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 8913 Email: Cassandra.managh@cw.bc.ca

Hematology Nurse Clinicians

Danielle Baker, BScN, RN

Supports: Drs. Deyell, Dix, Halparin, Harvey, Li, Rassekh,

Rayar, Rozmus, Schultz, Strahlendorf, Wu

Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 local 7060 Email: dbaker2@cw.bc.ca

Heather McCartney, BSN, RN (Hemoglobinopathy)

Supports: Dr. Wu

Clinic Hours: Mon-Fri, 0730-1530 Phone: 604-875-2345 local 7103 Email: hmccartney@cw.bc.ca

Susan Lee, BA, BSN, RN (Thrombosis)

Supports: Dr. Halparin

Clinic Hours: Mon, Tues, Thurs, 0830-1630

Phone: 604-875-2345 ext 7058

Email: slee@cw.bc.ca

2019 Provincial Pediatric Oncology/ Hematology Education Day

Chan Centre Auditorium BC Children's Hospital

More details and registration information will be posted to the website soon.



www.bcchildrens.ca/health-professionals/networks/pediatric-oncology-hematology-network

Neuro Oncology Nurse Clinician

Naomi Evans, BN, RN

Supports: Drs. Cheng, Hukin and Rassekh

Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 6017 Email: nevans@cw.bc.ca

Oncology Nurse Clinicians

Diane Distefano, RN

Supports: Drs. Halparin, Li, Rozmus and Schultz

Clinic Hours: Mon-Fri, 0930-1730 Phone: 604-875-2345 ext 7097 Email: ddistefano@cw.bc.ca

Emily Jewels, BNurs, RN

Supports: Drs. Cheng, Dix, Rayar and Fellows

Clinic Hours: Mon-Fri, 0830-1630 Phone: 604-875-2345 ext 5639 Email: ejewels@cw.bc.ca

Paige Bellan-Northrup, RN

Supports: Drs. Deyell and Rassekh Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 7754 Email: pnorthrup@cw.bc.ca

Suzanne Horn, RN

Supports: Drs. Harvey and Strahlendorf Clinic Hours: Mon-Fri, 0900-1700 Phone: 604-875-2345 ext 4822 Email: shorn@cw.bc.ca

Long Term Follow Up Nurse Clinicians

Angela Pretula, MSN, RN (2 years off treatment, <16 years)

Clinic Hours: Mon-Fri, 1000-1800 Phone: 604-875-2345 ext 7126 Email: apretula@cw.bc.ca

Marion Nelson, RN (2 years off treatment, >16 years)

Clinic Hours: Mon-Fri, 0800-1600 Phone: 604-875-2345 ext 4827 Email: mnelson@cw.bc.ca

Paul Viveiros BSN, RN (Long Term Follow, until end of 2019)

Dana Anderson BSN, RN (Long Term Follow, on mat loa until end of 2019)

Cares for patients who have brain tumours who are 2 years off

treatment; transitions them to Adult Health Care Clinic Hours: Tues, Thurs, alternating Wed, 0800-1600

Phone: 604-875-3578

Email: Paul.Viveiros@cw.bc.ca
Fmail: danderson@cw.bc.ca