

## RESOURCE LIST FOR PARENTS OF DEAF, HARD OF HEARING AND DEAFBLIND CHILDREN

### **SUNNY HILL HEALTH CENTRE FOR CHILDREN** **HEARING LOSS TEAM**

3644 Slocan Street  
Vancouver, BC V5M 3E8

TEL: 604.453.8300 local 8457  
TTY: 604.453.8315

WEB: [www.bcchildrens.ca/sunnyhill](http://www.bcchildrens.ca/sunnyhill)

The Hearing Loss Team is an interdisciplinary team that provides services for British Columbia children, from birth to 19 years of age, who have been diagnosed with a permanent hearing loss. Children are referred to the team by their family physician, pediatrician or consulting specialist. Services provided include:

- Supporting families and informing them about hearing loss and management options
- Assessing a child's development to identify or rule out other conditions and needs
- Working collaboratively with families, B.C.'s Children's Hospital and community partners
- Maintaining current information about local, national and international resources
- Advocating for children with hearing loss to reach their optimal development
- Supporting and participating in research related to all aspects of childhood hearing loss

### **SUNNY HILL EDUCATION RESOURCE CENTRE**

This resource centre has current information for parents and family members related to developmental issues for children and youth, specific medical conditions, management strategies and parenting support. Resource materials include books (child and adult), manuals, videos, CDs and games. The centre is open Monday to Thursday, from 10am to 4pm. To access materials at other times you may request resources via telephone, fax, e-mail or online catalogue.

TEL: 604.453.8335, local 2 or 1.800.331.1533

E-MAIL: [sherc@cw.bc.ca](mailto:sherc@cw.bc.ca)

ONLINE CATALOGUE: [catalogue@cw.bc.ca](mailto:catalogue@cw.bc.ca)

Once you have selected resources, our volunteers will mail them FREE of charge, and you can use the same package to return the items FREE of charge.



## **EARLY INTERVENTION PROGRAMS**

### **BC FAMILY HEARING RESOURCE CENTRE**

15220 92<sup>nd</sup> Avenue  
Surrey, BC V3R 2T8

TEL: 604.584.2827  
TTY: 604.584.9108

WEB: [www.bcfamilyhearing.com](http://www.bcfamilyhearing.com)

The BC Family Hearing Resource Centre is a provincial program for deaf and hard of hearing children birth to five years of age. They do not promote one method of communication; rather, offer a continuum of communication options and assist parents to discover, over time, the best way to help their child learn to communicate successfully. They help parents acquire the necessary knowledge, skills and confidence to promote their own child's communication. Services include:

- Parent guidance and support
- Group programs for toddlers and preschoolers
- Parent support groups
- Provincial Parent Support Network
- Lending library and newsletter
- Sign language instruction
- Workshops for families and professionals province-wide
- Speech & language therapy
- Cochlear implant habilitation (collaboration with B.C.'s Children's Hospital, Cochlear Implant Team)
- Assessments

### **DEAF CHILDREN'S SOCIETY OF BRITISH COLUMBIA**

200 - 7355 Canada Way  
Burnaby, BC V3N 4Z6

TEL: 604.525.6056  
TTY: 604.525.9390

WEB: [www.deafchildren.bc.ca](http://www.deafchildren.bc.ca)

The Deaf Children's Society of BC offers a family-centered approach to supporting deaf and hard of hearing children under the age of five and their families. They believe that early language acquisition and literacy are crucial factors for successful communication in the hearing world. Their services and programs include:

- Family Support
- Speech and language
- Sign Language
- Preschool
- Outreach
- Summer Family Program
- Library
- Newsletter
- Bookstore

### **CHILDREN'S HEARING & SPEECH CENTRE OF BC** (previously known as Vancouver Oral Centre)

3575 Kaslo Street  
Vancouver, BC V5M 3H4

TEL: 604.437.0255

WEB: [www.childrenshearing.ca](http://www.childrenshearing.ca)

The Vancouver Oral Centre for Deaf Children is a non-profit agency dedicated to the education of deaf and hard of hearing infants, children and youth. The program focus is listening, talking and language development,

including literacy. The educational approach and philosophy supports early detection of hearing loss and is based on developing high levels of listening skill and spoken language. Services provided by the centre staff include:

- Auditory-verbal parent/child guidance
- Daycare
- Preschool
- Elementary school (Kindergarten to Grade 2)
- Cochlear implant habilitation
- Audiologist
- Family support
- Itinerant teachers

**CANADIAN DEAFBLIND ASSOCIATION - BC CHAPTER** (previously known as CANADIAN DEAFBLIND & RUBELLA ASSOCIATION BC (CDBRA-BC) EARLY INTERVENTION PROGRAM)  
227 6<sup>th</sup> Street TEL: 604.528.6170  
New Westminster, BC V3L 3A5 FAX: 604.528.6174  
WEB: <http://www.cdbabc.ca>

CDBRA-BC is committed to assisting individuals who are deafblind to achieve optimal quality of life through specialized intervention. This association encourages and supports the development of programs and services that meet the principles, philosophy and guidelines for deafblindness from birth to adult years. CDBRA-BC provides one-to-one and group support services and resource information in addition to loaning toys, manuals and equipment to parents and children connected with the association. Parents learn how to advocate for their children, and develop effective partnerships with individuals, families, foundations, government and non-government agencies.

**QUEEN ALEXANDRA CENTRE FOR CHILDREN'S HEALTH**

Services for Children with Hearing Loss  
2400 Arbutus Road TEL: 250.519.5390  
Victoria, BC V8N 1V7  
WEB: [http://www.viha.ca/locations/queen\\_alexandra\\_centre\\_childrens\\_health.htm](http://www.viha.ca/locations/queen_alexandra_centre_childrens_health.htm)

This family oriented program provides services to children with hearing loss and their parents. The philosophy of the centre is to support parents in using a communication mode with their child that is based on the current needs of the child and family. Services provided are as follows:

- parent/child home guidance
- auditory-verbal therapy
- sign language
- preschool
- family (individual and group) support
- cognitive and developmental assessment by a team of specialists

**VANCOUVER ISLAND DEAF & HARD OF HEARING CENTRE (CALL ON MONDAY)**

<b>Victoria</b>	<b>Nanaimo</b>
300 – 1627 Fort Street	205 – 55 Victoria Road
Victoria, BC V8R 1H8	Nanaimo, BC V9R 5N9
TEL: 1.800.667.5448	TEL: 1.877.424.3323
TTY: 1.877.667.5488	TTY: 1.877.424.3323

WEB: [www.idhhc.ca](http://www.idhhc.ca)

Vancouver Island Deaf and Hard of Hearing Centre provide counseling and support services to deaf and hard of hearing people in addition to individuals/groups who require information or training. The head office in Victoria provides service to the lower island region, including the Gulf Islands, and the Nanaimo office provides service to the northern region. Services include:

- Family and Community Program
- Hearing Loss Program
- Technical/communication aids
- Employment assistance
- Coordination of interpreting services
- Resource Development Program
- Lending library



## **PARENT TO PARENT**

### **CANADIAN HARD OF HEARING ASSOCIATION (CHAA), BC PARENTS' BRANCH**

10150 Gillanders Road TEL: 1.604.819.5312

Chilliwack, BC V2P 6H4 FAX: 1.604.794.3960

E-MAIL: [info@CHHAparents.com](mailto:info@CHHAparents.com)

WEB: <http://www.chhaparents.com>

CHHA – BC Parents' Branch is a province-wide network of parents, families and friends of hard of hearing children. We believe that as parents we hold the most important role in ensuring the well being and development of our children. Together we work toward early diagnosis and intervention, effective communication, family support, accessing and expanding services, defining needs/concerns and public awareness.

### **FAMILY NETWORK FOR DEAF CHILDREN**

PO Box 50075 RPO TEL: 604.684.1860

South Slope

Burnaby, BC V5J 5G3

WEB: [www.fndc.ca](http://www.fndc.ca)

Family Network For Deaf Children is a province-wide network that offers workshops, videos, newsletters and information bulletins that both support and provide parents of d/Deaf and hard of hearing children, and the communities that support them, with current information about management issues and recreation/social opportunities.

### **FAMILIES FOR HANDS & VOICES**

WEB: <http://www.bchandsandvoices.com> or [www.handsandvoices.org](http://www.handsandvoices.org) (International)

**BC Chapter:** contact Teresa Kazemir tel#: 604-552-2254 or [info@bchandsandvoices.com](mailto:info@bchandsandvoices.com)

### **FAMILY SUPPORT INSTITUTE**

227 6<sup>th</sup> Street

TEL: 604.540.8374

New Westminster, BC V3L 3A5

Toll Free : 1.800.441.5403

WEB: [www.familysupportbc.com](http://www.familysupportbc.com)

This is a province-wide organization whose purpose is to support and strengthen families faced with having a family member who has a disability. Services include: a volunteer regional parent network; information on services and resources; a lending library; a collection of videos, and a quarterly newsletter produced by and for families.



## **SOCIAL AND RECREATION**

### **BC DEAF SPORTS FEDERATION**

#4 – 320 Columbia Street

New Westminster, BC V3L 1A6

WEB: [www.bcdeafsports.bc.ca](http://www.bcdeafsports.bc.ca)

TEL: 604.737.3041

FAX/TTY: 604.526.5010

Email: [info@bcdeafsports.bc.ca](mailto:info@bcdeafsports.bc.ca)

This organization promotes the development & recreational sporting events among Deaf and Hard of Hearing athletes in BC. It encourages the training of deaf coaches, provides financial assistance for deaf athletes to participate in competitions, and provides information about events & opportunities for participation in numerous sporting activities.

### **DEAF YOUTH TODAY**

PO Box 50018

South Slope RPO

Burnaby, BC V5J 5G3

WEB: [www.fndc.ca](http://www.fndc.ca)

TEL: 604.684.1860

TTY: 604.421.5271

Deaf Youth Today provides social & recreational programs for d/Deaf & hard of hearing children/youth with their families in a sign language environment. They also offer a leadership program for d/Deaf youth & employment opportunities for young Deaf adults.

### **FAMILY DEAF CAMP**

Tribune Bay Outdoor Education Centre

6050 Saint Johns Point Road,

Hornby Island, BC V0R 1Z0

WEB: [www.hornbyisland.com/OutdoorEducationCenter/](http://www.hornbyisland.com/OutdoorEducationCenter/)

TEL: 250.335.0080

This camp is for Deaf children with their families. It is held annually the weekend (Thursday to Sunday) following the long weekend in July. Families bring their own tent or RV, cooking and camping gear.

### **GREATER VANCOUVER ASSOCIATION OF THE DEAF**

2125 West 7<sup>th</sup> Avenue

Vancouver, BC V6K 1X9

TEL/TTY: 604.738.4644 or 1.800.855.0511

WEB: [www.gvad.com](http://www.gvad.com)

The Greater Vancouver Association of the Deaf is an organization of the Deaf, hard of hearing, parents of deaf children, hearing people and friends. There are many categories of membership, which cover different age groups and types of supporting roles.

### **HANDS ON SUMMER CAMP SOCIETY**

Elizabeth Buckley School

1309 Hillside Avenue

TEL: 250.995.6425

Victoria, BC V8Z 4G2

FAX: 250.995.6428

This day camp is sponsored by a group of interested parents for deaf and hard of hearing children ages 5 to 10 years. It provides opportunities for sports activities such as gymnastics, tennis, karate and swimming in addition to field trips taken by bus. Deaf teenagers also have the opportunity to gain work experience at the Hands on Summer Camp.



## **MEDICAL INTERPRETING SERVICES**

### **MEDICAL INTERPRETING SERVICES**

2125 West 7<sup>th</sup> Avenue

TEL: 604.736.7391

Vancouver, BC V6X 1X9

TTY: 604.736.2527

WEB: [www.widhh.com](http://www.widhh.com)

Email: [info@widhh.com](mailto:info@widhh.com)

The Western Institute for the Deaf and Hard of Hearing implemented Medical Interpreting Services in 1997 to provide interpreters for individuals who are deaf, hard of hearing and deafblind. Our goal is to provide effective communication in the delivery of health care services for non-emergency and emergency situations.

### **WESTCOAST ASSOCIATION OF VISUAL LANGUAGE INTERPRETERS (WAVLI)**

PO Box 41542

TEL: 604.607.5405

923 12<sup>th</sup> Street

TTY: 604.267.0744

New Westminster, BC V3M 6L1

WEB: [www.wavli.com](http://www.wavli.com)

WAVLI is a professional organization of sign language interpreters in British Columbia that promotes excellence in interpreting and attempts to create a greater public awareness and understanding of the professional role of interpreters. It also offers information, interpreter contacts and guidance to consumers, in addition to being involved in consultation regarding qualifications, roles, responsibilities, remuneration and working conditions for interpreters.



## **TECHNICAL/COMMUNICATION/OTHER AIDS**

### **PACIFIC ASSISTANCE DOGS**

9048 Stormont Ave

TEL: 604.527.0556

Burnaby, BC V3N 4G6

EMAIL: [info@pads.ca](mailto:info@pads.ca)

WEB: [www.pads.ca](http://www.pads.ca)

PADS mission is to Breed, Raise, Train and Place Assistance Dogs for persons with a physical disability or who are deaf or hard-of-hearing and to support these client/dog teams for the working life of the PADS' Assistance Dog.

### **TELUS**

Telecom Centre for Deaf Customers

Special Needs Products and Services

3777 Kingsway, 5<sup>th</sup> Floor  
Burnaby, BC V5H 3Z7  
WEB: [www.telus.com](http://www.telus.com)

TTY: 604.430.6044  
TTY: 1.800.663.1264

### **TELUS**

Telus Relay Services (TRS)  
1 – 611 6<sup>th</sup> Street  
New Westminster, BC V3L 3C1

TEL: 1.800.855.0511  
TTY: 711 or 1.800.855.1155 Customer to Operator

Specially trained personnel are available 7 days per week, 24 hours per day to relay messages between hearing and deaf and hard of hearing individuals. Confidentiality assured.

### **WESTERN INSTITUTE FOR THE DEAF AND HARD OF HEARING**

2125 West 7<sup>th</sup> Avenue  
Vancouver, BC V6K 1X9  
WEB: [www.widhh.ca](http://www.widhh.ca)

TEL: 604.736.7391  
TTY: 604.736.2527

The Western Institute for the Deaf and Hard of Hearing promotes the well-being of deaf, deafened and hard of hearing people through the following services:

- vocational, employment, education and personal counseling
- hearing aid program
- assistive listening device demonstration, provision and service
- technical aids demonstration, provision and service
- psychological consultation services
- sign language interpretation.



## **MINISTRY OF CHILDREN & FAMILY DEVELOPMENT**

### **CHILD DEVELOPMENT CENTRES**

Child Development Centers located in major localities throughout British Columbia provide a variety of services for children with special needs including hard of hearing children. Services may include: occupational therapy, physiotherapy, speech and language pathologist intervention, special needs daycare or preschool enrollment, Infant Development Program and Supported Child Development consultations.

WEB: [www.mcf.gov.bc.ca/early\\_childhood/index.htm](http://www.mcf.gov.bc.ca/early_childhood/index.htm)

### **INFANT DEVELOPMENT PROGRAM OF BRITISH COLUMBIA**

Office of the Provincial Advisor TEL: 604.822.4014 or 604.822.4015  
2765 Osoyoos Crescent  
Vancouver, BC V6T 1X7  
WEB: [http://www.mcf.gov.bc.ca/spec\\_needs/idp.htm](http://www.mcf.gov.bc.ca/spec_needs/idp.htm)

If you are concerned about your child's development, the Infant Development Program can help. This program serves children from birth to three years of age who are at risk for, or who already have a delay in development. Programs are available throughout British Columbia. Each program brings parents and professionals together to help children overcome developmental difficulties. Services include:

- Home visits to encourage progress, develop new activities and support parents
- Developmental assessments and written reports
- Playgroup with parent participation
- Parent workshops or support groups
- Therapy consultation
- Library (toys and books)
- Transition to preschool/daycare support
- Service coordination

### **SUPPORTED CHILD DEVELOPMENT AGENCIES OF BRITISH COLUMBIA**

WEB: [http://www.mcf.gov.bc.ca/spec\\_needs/scd.htm](http://www.mcf.gov.bc.ca/spec_needs/scd.htm)

Supported Child Development agencies in communities throughout BC contract with the Ministry of Children and Family Development to provide a range of consulting and support services in order that approximately 6,000 children with special needs, ages birth up to 12, can be included in regular child care settings. Inclusive child care means that all families have the same child care choices regardless of their child's abilities. When there is a lack of other community options for social inclusion, youth age 13 to 18 years of age may also receive Supported Child Development services on a case by case basis.

### **WELL-BEING PROGRAM for DEAF, HARD OF HEARING & DEAFBLIND**

#300 – 4211 Kingsway (3<sup>rd</sup> floor) TEL: 604-456-0900  
Burnaby, BC V5H 1Z6 TTY: 604-456-0901 or 1.800.949.1155  
WEB: [www.vch.ca/wbp](http://www.vch.ca/wbp)

The Well-Being Program is a government funded mental health service provider and is under the auspices of Greater Vancouver Mental Health Service. It provides therapy for individuals throughout British Columbia who are deaf, hard of hearing and deafblind including their respective family members. The program works in partnership with various consumer groups and other community service providers. All services are provided with confidentiality and are free of charge. Services include:

- Therapy (individual, family, group) by Registered Psychologists, Clinical Social Workers and Clinical Counselors
- Support work (skills development, advocacy, case management, community liaison, supportive counseling)
- Mental health interpreting services
- Education and training (workshops for consumers and professionals)

### **PROVINCIAL SERVICES FOR DEAF AND HARD OF HEARING**

4334 Victory Street TEL: 604.660.1800  
Burnaby, BC V5J 1R2 TTY: 604.660.1807  
WEB: <http://www.mcf.gov.bc.ca/pdhhs/>

Provincial Services for Deaf and Hard of Hearing children provide the following programs and services:

#### **VICTORY HILL RESIDENTIAL PROGRAM**



TEL: 604.660.1800 TTY: 604.660.1807  
EMAIL: [pdhhs@gov.bc.ca](mailto:pdhhs@gov.bc.ca)  
WEB: [http://www.mcf.gov.bc.ca/pdhhs/victory\\_hill.htm?WT.svl=Body](http://www.mcf.gov.bc.ca/pdhhs/victory_hill.htm?WT.svl=Body)

The Victory Hill Residential Program provides a safe, comfortable and nurturing residential environment for students, aged 5 to 19, who must live away from home in order to attend the British Columbia Provincial School for the Deaf in Burnaby. The residents return to their family and home community on weekends, school holidays and summer vacations. Brochures and handbooks about this program are available through the website.

### **SERVICES FOR FAMILY & COMMUNITY DEVELOPMENT**

TEL: 604.660.1800 TTY: 604.660.1807  
EMAIL: [pdhhs@gov.bc.ca](mailto:pdhhs@gov.bc.ca)  
WEB: [http://www.mcf.gov.bc.ca/pdhhs/community\\_services.htm?WT.svl=Body](http://www.mcf.gov.bc.ca/pdhhs/community_services.htm?WT.svl=Body)

These services offer a range of programs and supports for British Columbia families with deaf and hard of hearing school-aged children, who use sign language for all or part of their communication. Services include: sign language development, Learn Together Program – Family Essentials, educational workshops, parent support, family days, immersion programs and provincial outreach. Publications are available through their website.

### **CONSULTATIVE SERVICES**

TEL: 604.660.1800 TTY: 604.660.1807  
E-MAIL: [pdhhs@gov.bc.ca](mailto:pdhhs@gov.bc.ca)  
WEB: <http://www.mcf.gov.bc.ca/pdhhs/consultants.htm?WT.svl=Body>

The Child, Family and Community Consultant serves as the clinical liaison for the Provincial Services for Deaf and Hard of Hearing, and also as a resource for the Ministry of Children and Family Development staff and their community partners.

### **DEAF ACCESS OFFICE**

TEL: 604.660.1800 TTY: 604.660.1807  
E-MAIL: [pdhhs@gov.bc.ca](mailto:pdhhs@gov.bc.ca)  
WEB: <http://www.mcf.gov.bc.ca/pdhhs/>

Deaf Access Office promotes access to government services and benefits that meet the needs of deaf, hard of hearing, deafblind individuals and their families in British Columbia. The office is staffed by a Community Resource Worker and supervised by the Provincial Services for Deaf and Hard of Hearing family and community consultant.

### **YOUTH TRANSITION PROGRAM**

TEL: 604.660.1800 TTY: 604.660.1807  
E-MAIL: [pdhhs@gov.bc.ca](mailto:pdhhs@gov.bc.ca)  
WEB: <http://www.mcf.gov.bc.ca/pdhhs/>

The Youth Transition Program is a resource program for deaf, hard of hearing and deafblind youth who are between 17 and 21 years of age. Together with families, communities and service providers, staffs affiliated with this program help youth build a network of support for their current and future planning.



## **MINISTRY OF EDUCATION**

### **SCHOOL PROGRAMS FOR DEAF, HARD OF HEARING & DEAFBLIND STUDENTS**

#### **PROVINCIAL RESOURCE PROGRAMS**

Provincial Resource Programs (PRPs) are the mandate of the Ministry of Education. Specific PRPs are for students who are deaf or significantly hard of hearing. To become enrolled in a PRP, a student must meet certain criteria and be screened by the Provincial Education Review Committee for the Deaf. Deaf children, who require sign language communication and who are unable to receive appropriate hearing resource education services in their community schools, are generally given serious consideration.

#### **BRITISH COLUMBIA PROVINCIAL SCHOOL FOR THE DEAF**

##### **School District # 41**

##### **Elementary Program (K-Grade7)**

##### **South Slope Elementary School**

4446 Watling Street  
Burnaby, BC V5J 5H3  
TEL: 604.664.8300  
TTY: 604.664.8304

##### **Secondary Program (Grade 8-12)**

##### **Burnaby South Secondary School**

4454 Rumble Street  
Burnaby, BC V5J 2S7  
TEL: 604.664.8560  
TTY: 604.664.8563

The BC Provincial School for the Deaf is a Kindergarten to Grade 12 school in partnership with South Slope Elementary and Burnaby South Secondary schools. Working as a team, members of the school strive to develop the full learning potential & positive self identity of each student. Value is given to Deaf heritage and each student is encouraged to become a responsible, contributing member of the Deaf and hearing communities. The school recognizes both English and American Sign Language (ASL) as languages of instruction for deaf students. Services include:

- Individual education plans
- Qualified teacher of the deaf and hard of hearing
- Qualified interpreters, educational assistants and intervenors
- Adult Deaf role models in both teaching and support staff positions
- Victory Hill Residential Program for out-of-town students
- Transportation to and from school

#### **BRITISH COLUMBIA PROVINCIAL SCHOOL FOR THE DEAF - OUTREACH PROGRAM**

4446 Watling Street  
Burnaby, BC V5J 5H3  
TEL: 604.664.8300  
TTY: 604.664.8304  
WEB: [http://sd41.bc.ca/programs/provincial\\_outreach\\_program.htm](http://sd41.bc.ca/programs/provincial_outreach_program.htm)

Through its Outreach Program, the British Columbia Provincial School for the Deaf offers the following services to school districts throughout the province:

- Programming, consultation & support in the education of Deaf & hard of hearing students
- Workshops for teachers, students and parents
- Resource library for Hearing Resource Teachers and Speech & Language Pathologists.

#### **PROVINCIAL ORAL PROGRAM FOR DEAF AND HARD OF HEARING STUDENTS -**

## **BURNABY SOUTH SECONDARY SCHOOL**

4454 Rumble Street TEL: 604.664.8560  
Burnaby, BC V5J 2S7 TTY: 604.664.8563

The Provincial Oral Program for Deaf and Hard of Hearing Students is committed to providing an environment which promotes clear and effective communication among secondary-aged Deaf and hard of hearing students whose preferred mode of communication is auditory/oral. Students are encouraged to make maximum use of their residual hearing and receive verbal and speech reading support according to the auditory/oral philosophy.

## **PROVINCIAL RESOURCE PROGRAM – COCHLEAR IMPLANTS AND AUDITORY TRAINING EQUIPMENT**

4351 Ontario Avenue  
Powell River, BC V8A 1V3  
TEL: 1.866.430.4327 or 1.604.485.6283 | For School District #47: 604.485.6271  
WEB: <http://www.sd47.bc.ca/auditoryoutreach/Pages/default.aspx>

This Provincial Resource Program is operated by School District # 47 (Powell River). It uses the services of audiologists, speech and language pathologists, hearing resource teachers and other professionals to support school districts, group 1 and 2 Independent Schools and families in the provision of effective education and habilitation services for children with cochlear implants.

## **PROVINCIAL RESOURCE PROGRAM – R.E. MOUNTAIN SECONDARY SCHOOL (Signing)**

### **School District # 35 (Langley)**

7755 202A Street TEL: 604.888.3033  
Langley, BC V2Y 1W4 TTY: 604.888.3009  
WEB: [www.sd35.bc.ca](http://www.sd35.bc.ca)

## **SCHOOL DISTRICT RESOURCE PROGRAMS**

### **ELEMENTARY SCHOOLS**

#### **BEAR CREEK ELEMENTARY (Oral)**

##### **School District #36 (Surrey)**

13780 – 80<sup>th</sup> Avenue TEL: 604.594.7501  
Surrey, BC V3W 7X4 TTY: 604.594.7501

#### **DAVID CAMERON ELEMENTARY (Oral)**

##### **School District # 62 (Sooke)**

675 Meaford Avenue TEL: 250.478.7621  
Victoria, BC V9B 5Y1 TTY: 250.478.0599

#### **GEORGE VANIER ELEMENTARY (Oral/Signing)**

##### **School District #36 (Surrey)**

6985 – 142<sup>nd</sup> Street TEL: 604.596.1030  
Surrey, BC V3W 5N1

#### **HEATH ELEMENTARY (Oral/Signing)**

##### **School District #37 (Delta)**

11364 – 72<sup>nd</sup> Avenue TEL: 604.596.1508

Delta, BC V4E 1Y5

TTY: 604.596.1508

**MARGARET JENKINS ELEMENTARY (Oral)**

1824 Fairfield Road  
Victoria, BC V8S 1G8

**School District # 61 (Victoria)**

TEL: 250.598.5191

**WATSON ROAD ELEMENTARY (Signing)**

475 Yates Road  
Kelowna, BC V1V 1R3

**School District # 23 (Central Okanagan)**

TEL: 250.870.5173

**SECONDARY SCHOOLS**

**GLADSTONE SECONDARY (Oral)**

4105 Gladstone Street  
Vancouver, BC V5N 4Z2

**School District # 39 (Vancouver)**

TEL: 604.713.8288

**QUEEN ELIZABETH SECONDARY (Oral)**

9457 – 136<sup>th</sup> Street  
Surrey, BC V3V 5W4

**School District #36 (Surrey)**

TEL: 604.588.1258

**OAK BAY SECONDARY (Oral/Signing)**

2151 Cranmore Road  
Victoria, BC V8R 1Z2

**School District # 61 (Victoria)**

TEL: 250.598.3361

**BRITISH COLUMBIA PROVINCIAL OUTREACH PROGRAM FOR STUDENTS WITH DEAFBLINDNESS**

10300 Seacote Road

TEL: 604.668.7810

Richmond, BC V7A 4B2

TTY: 604.668.7812

WEB: <http://popdb.sd38.bc.ca/Home%20Page>

This program is hosted by the Richmond School District in cooperation with The Ministry of Education, Skills and Training Department. Its mandate is to support the inclusion of students with deafblindness in their home schools and communities. Any school district in British Columbia can refer students (age 4 to 19 years of age) who have a combined vision impairment & hearing loss by contacting the program's office. A package of referral information will be sent to the school district. Services include:

- Transition planning
- Information and resources about deafblindness
- Support to the school-based team
- Regular consultation with the classroom teacher
- Programming suggestions for successful integration
- Assistance in educational assessment
- Supporting the liaison between the school, community and home
- Workshops and in-services



**UNIVERSITY AND COLLEGE PROGRAMS**

**BRITISH COLUMBIA**

**BRITISH COLUMBIA INSTITUTE OF TECHNOLOGY**

**DISABILITY RESOURCE CENTRE**

3700 Willingdon Avenue TEL: 604.451.6963 or 451.6933  
SW1 Room 2360 TTY: 604 432.8954 or 451.6955  
Burnaby, BC V5G 3H2  
WEB: <http://www.bcit.ca/drc/>

This centre provides educational support, career planning, program information sessions, agency liaison and interpreting services for registered students. Workshops are provided on study skills, stress management and assertiveness.

### **CAMOSUN COLLEGE - LANSDOWNE CAMPUS**

#### **DISABILITY SUPPORT SERVICES**

Disability Resource Center, Isabel Dawson 119 | Disability Resource Center, Liz Ashton Campus 201  
3100 Foul Bay Road, TEL: 250.370.3312 4461 Interurban Rd,  
Victoria, BC V8P 5J2 TTY: 250.370.3311 Victoria, BC V9E 2C1  
WEB: [www.camosun.bc.ca/drc](http://www.camosun.bc.ca/drc)

An interview with Disability Support Services is required 4 months before the beginning of a semester to ensure service availability. Services include education support, exam accommodation, interpreting services phonic ear systems, and TTYs.

### **DOUGLAS COLLEGE**

#### **CENTRE FOR STUDENTS WITH DISABILITIES**

700 Royal Ave TEL: 604.527.5486  
New Westminster, BC V3M 5Z5 TTY: 604.527.5450  
WEB: <http://www.douglascollege.ca/student-services/support/centre-for-students-with-disabilities>

Services provided by this centre may include interpreting, tutoring, note taking assistance, exam accommodation and instructional support. The college offers a two year Interpreter Training Program.

### **OKANAGAN UNIVERSITY COLLEGE**

#### **DISABILITY SERVICES**

583 Duncan Avenue West TEL: 250.492.4305, local 3242 (Linda Bjerrisgaard)  
Penticton, BC V2A 8E1

Services provided by this department may include the assistance of an adaptive learning specialist, ongoing contact with a mentor/instructor liaison, note taking assistance and extended time for writing examinations. Students usually take a placement test to determine literacy skills, and it is recommended they consider enrolling as a part-time student. Further, it is very important for students to enroll at the beginning of their last high school year.

### **SIMON FRASER UNIVERSITY**

#### **CENTRE FOR STUDENTS WITH DISABILITIES**

Burnaby, BC V5A 1S6 TEL: 778.782.3112  
WEB: [www.sfu.ca/csd](http://www.sfu.ca/csd)

Contact the centre at Simon Fraser University. Information will be provided regarding available services and support for the disabled.

### **UNIVERSITY OF BRITISH COLUMBIA**

## **DISABILITY RESOURCE CENTRE (Access and Diversity)**

1874 East Mall, Room 1040

TEL: 604.822.5844 (Access and Diversity)

Vancouver, BC V6T 1Z1

TTY: 604.822.9049

WEB: <http://students.ubc.ca/campus/diversity/disability>

Services offered by the University, without charge, include sign language interpretation, payment of interpreters, textbooks, captionist, note takers and infrared technology.

## **UNIVERSITY OF BRITISH COLUMBIA**

### **MASTER'S DEGREE PROGRAM**

Program Director: Janet Jamieson, Ph. D.

TEL: 604.822.5262 (Voice or TDD)

E-MAIL: [janet.jamieson@ubc.ca](mailto:janet.jamieson@ubc.ca)

WEB: <http://ecps.educ.ubc.ca/special-education/>

The University of British Columbia offers a masters degree program leading to national certification as a teacher of the deaf and hard of hearing. A combination of on-campus summer courses and part-time distance learning during the academic year allows students to remain in their home communities during the school year.

## **VANCOUVER COMMUNITY COLLEGE – PROGRAMS**

### **HIGH SCHOOL COMPLETION AND UPGRADING**

### **DEAF AND HARD OF HEARING ADULT PROGRAMS**

1155 East Broadway

TEL: 604.871.7100

Vancouver, BC V5T 4V5

TTY: 604.871.7341

WEB: <http://www.vcc.ca/programscourses/program-areas/students-with-disabilities/deaf-and-hard-of-hearing---full-time-and-part-time-courses/>

The Program for Deaf and Hard of Hearing Adults is designed to provide Deaf and Hard of Hearing Students with: basic educational skills to grade 10 level for further academic and/or vocational training; english grammar, reading, vocabulary and writing; mathematics; ASL –and ESL for Deaf Newcomers to Canada, and job readiness.



## **MINISTRY OF HEALTH**

### **B.C.'S CHILDREN'S HOSPITAL**

#### **AUDIOLOGY SERVICES**

Room K2-191 (Area 9)

Ambulatory Care Building

TEL: 604.875.2112

4480 Oak Street

FAX: 604.875.2743

Vancouver, BC V6H 3V4

Diagnostic hearing services are available at B.C.'s Children's Hospital, Audiology Services, for children birth to 16 years of age when community audiology services are unable to accommodate their assessment needs. The audiologists in this department also assess children who are followed by other B.C.'s Children's Hospital teams such as the Craniofacial/Cleft Palate and Oncology teams. Referrals for assessment must be from a physician, and can be faxed.

#### **COCHLEAR IMPLANT SERVICES**

Room 1D 20, Main Building  
4480 Oak Street TEL: 604.875.2345, local 7723  
Vancouver, BC V6H 3V4 FAX: 604.875.2977

Families who are considering a cochlear implant for their deaf child can be referred by their audiologist, ENT specialist, or the Sunny Hill Hearing Loss Team. Families then receive more specific information about candidacy, further assessment, the technology of the implant, surgical implications and ongoing management and support.

### **EAR NOSE AND THROAT CLINIC**

Division of Otolaryngology  
Ambulatory Building TEL: 604.875.2345, local 2113 or 604.875.2113 (direct)  
4480 Oak Street  
Vancouver, BC V6H 3V4

The pediatric otolaryngologists (Ear, Nose and Throat Specialists) in this clinic work closely with the audiologists in Audiology Services as well as members of the Hearing Loss Team at Sunny Hill Health Centre, around the diagnosis and management of a child's diagnosis of hearing loss. These specialists are involved with medical and surgical treatments, medical investigations related to the causative factors of hearing loss and referrals to other specialists.

### **FAMILY RESOURCE LIBRARY (RESOURCE CENTER)**

4480 Oak Street TEL: 604.875.2345, local 5102 or 604.453.8335  
Ambulatory Care Building K2 – 126 Toll Free: 1.800.331.1533, local 2  
Vancouver, BC V6H 3V4  
WEB: <http://www.cw.bc.ca/library>

This library is a consumer health library for families & health professionals. It has special and general materials for families to help them understand and manage the needs of their children and youth related to diagnoses, management, tests, treatments and bio-psycho-social development. Families have access to a variety of technologies located in the library (computers with internet access, fax, photocopies, printers, scanners, video players).

### **BC EARLY HEARING PROGRAM (BCEHP)**

c/o BC Children's Hospital TEL: 250.519.5725  
Room K4-163 Toll Free: 1.866.612.2347  
4480 Oak Street,  
Vancouver, BC V6H 3V4

If your child has been identified as deaf or hard of hearing, you can now get financial support for one set of hearing aids through the BCEHP. Your child must be **under 3 ½ years of age** and have a permanent hearing loss. Your audiologist must provide documentation to BCEHP that includes test results for each ear & a description of the type of hearing loss. Your child must also have a medical evaluation by an Ear, Nose & Throat Specialist, and their report must also be forwarded to BCEHP. Funding includes one set of hearing aids up to \$1300.00 for each ear, earmolds as necessary, batteries (6 per aid per month), and a loaner hearing aid as needed.



## **MENTAL HEALTH SERVICES**

### **WELL-BEING PROGRAM for DEAF, HARD OF HEARING & DEAFBLIND**

#300 – 4211 Kingsway (3<sup>rd</sup> floor)

TEL: 604-456-0900

Burnaby, BC V5H 1Z6

TTY: 604-456-0901 or 1.800.949.1155

WEB: [www.vch.ca/wbp](http://www.vch.ca/wbp)

The Well-Being Program is a government funded mental health service provider and is under the auspices of Greater Vancouver Mental Health Service. It provides therapy for individuals throughout BC who are deaf, hard of hearing or deafblind including their respective family members. The program works in partnership with various consumer groups and other community service providers. All services are provided with confidentiality and free of charge. Services include:

- Therapy (individual, family, group) by Registered Psychologists, Clinical Social Workers and Clinical Counselors
- Support work (skills development, advocacy, case management, community liaison, supportive counseling)
- Mental health interpreting services
- Education and training (workshops for consumers and professionals)



## **(CANADIAN) NATIONAL RESOURCES**

### **ASSOCIATION OF VISUAL LANGUAGE INTERPRETERS OF CANADA**

105- 39012 Discovery Way

TEL: 604.617.8502

Squamish, BC, V6B 0E5

FAX: 604.567.8502

WEB: [www.avlic.ca](http://www.avlic.ca)

This organization represents the profession of Visual Language Interpreters at a national level, promotes networking among existing interpreting organizations and supports the professional development of its members. It also offers certification for ASL/Signed English Interpreters.

### **CANADIAN ASSOCIATION OF THE DEAF**

Suite 606, 251 Bank Street

TEL: 613.565.2882

Ottawa, ON K2P 1X3

TTY: 613.565.8882

WEB: [www.cad.ca](http://www.cad.ca)

The Canadian Association of the Deaf provides consultation and information on Deaf needs and interests to the public, business, media, educators, governments and others. This association conducts research and collects data regarding Deaf issues and implements pilot programs. It offers assistance to Deaf organizations and service agencies across the country, and has a major library and resource centre on deafness located at the office in Ottawa.

### **CANADIAN CULTURAL SOCIETY OF THE DEAF**

The Distillery Historic District

Email: [info@deafculturecentre.ca](mailto:info@deafculturecentre.ca)

34 Distillery Lane

Toronto, Ontario M5A 3CA

WEB: <http://www.deafculturecentre.ca/Public/Home.aspx>



The Canadian Cultural Society of the Deaf is a national cultural organization servicing over 2.5 million Deaf and Hard of Hearing persons in Canada. It promotes the fulfillment of cultural needs and desires, while also raising public awareness about deafness.

### **CANADIAN DEAF SPORTS ASSOCIATION**

10217 boul. Pie IX, Suite 202A  
Montreal, Quebec H1H 3Z5  
WEB: [www.assc-cdsa.com](http://www.assc-cdsa.com)

TEL/TTY: 415.321.2937  
EMAIL: [info@assc-cdsa.com](mailto:info@assc-cdsa.com)

This association provides sport opportunities nationally and internationally for the Deaf community. It sends the Canadian team to the World Games for the Deaf and it supports the Provincial Deaf Sports organizations.

### **CANADIAN HARD OF HEARING ASSOCIATION**

2415 Holly Lane, Suite 205  
Ottawa, ON K1V 7P2  
TEL: 613.526.1584 or 1.800.263.8068  
TTY: 613.526.2692  
WEB: [www.chha.ca](http://www.chha.ca)

### **BC CHAPTER**

#216 – 9181 Main Street  
Chilliwack, BC V2P 4M9  
TEL: 604.795.9238 or 1.866.888.2442  
E-MAIL: [info@chha-bc.org](mailto:info@chha-bc.org)  
WEB: [www.chha-bc.org](http://www.chha-bc.org)

This national advocacy agency lobbies for hard of hearing accessibility in public places and provides general advice about technical devices. Support and self-help groups are located across Canada. CHHA meetings and conferences are accessible through loop-infrared systems, computerized note taking and sometimes the services of sign language interpreter.

### **CANADIAN HEARING SOCIETY**

271 Spadina Road  
Toronto, ON M5R 2V3  
WEB: [www.chs.ca](http://www.chs.ca)

TEL: 416.928.2535  
TTY: 1.877.216.7310

The Canadian Hearing Society's province-wide services for deaf, hard of hearing and deafened people include vocational rehabilitation services, employment counseling, Hearing Aid Program, technical devices sales and service, and CONNECT counseling services. The society endeavors to enhance the independences of deaf, deafened and hard of hearing people and encourage the prevention of hearing loss.

### **HEARING EAR DOGS OF CANADA**

152 Wilson St.  
Oakville, ON L6K 0G6  
WEB: [www.dogguides.com](http://www.dogguides.com)

TEL: 905.842.2891/1.800.768.3030  
TTY: 905.842.1585

This organization provides guide dogs for deaf and hard of hearing people. Dogs can be trained to understand sign language and to be alert to such sounds as smoke detectors, telephones, door bells and alarm clocks.



## **WEBSITES FOR INTERNATIONAL RESOURCES**

### **ALEXANDER GRAHAM BELL ASSOCIATION FOR THE DEAF AND HARD OF HEARING**

WEB: [www.agbell.org](http://www.agbell.org)

**AMERICAN SPEECH, LANGUAGE AND HEARING ASSOCIATION INFANT HEARING**

WEB: <http://www.asha.org>

**BOYS TOWN NATIONAL RESEARCH HOSPITAL – MY BABY’S HEARING**

WEB: [www.babyhearing.org](http://www.babyhearing.org)

**COCHLEAR CORPORATION**

WEB: [www.cochlear.com](http://www.cochlear.com)

**FAMILIES FOR HANDS & VOICES**

WEB: [www.handsandvoices.org](http://www.handsandvoices.org)

BC Chapter: <http://www.bchandsandvoices.com>

**JOHN TRACY CLINIC**

WEB: [www.jtc.org](http://www.jtc.org)

**LAURENT CLERC NATIONAL DEAF INFORMATION CENTER**

WEB: <http://clerccenter.gallaudet.edu/InfoToGo>

**THE DEAF WORLD NEWS**

WEB: <http://dovenwereld.boogolinks.nl/>

**LAURENT CLERC NATIONAL DEAF EDUCATION CENTRE - GALLAUDET**

WEB: [http://www.gallaudet.edu/clerc\\_center.html](http://www.gallaudet.edu/clerc_center.html)

**MARION DOWNS NATIONAL CENTER FOR INFANT HEARING**

WEB: <https://www.mariondowns.com>

**NATIONAL CENTER FOR HEARING ASSESSMENT AND MANAGEMENT**

WEB: <http://www.infanthearing.org>

**NATIONAL INSTITUTE OF DEAFNESS AND OTHER COMMUNICATION DISORDERS**

WEB: <http://www.nidcd.nih.gov/Pages/default.aspx>



Revised Mar 2015, Hearing Loss Resource Team, Sunny Hill Health Centre for Children