


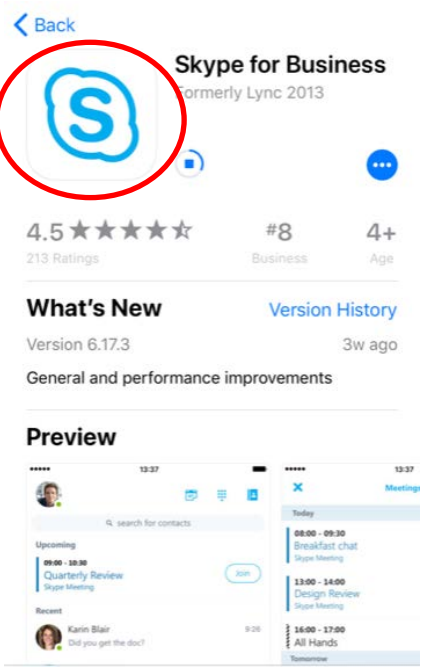
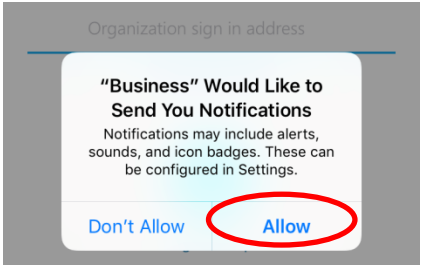
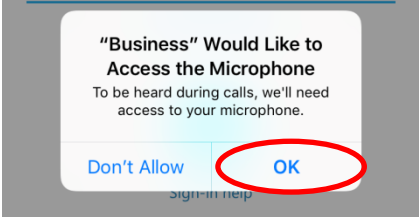
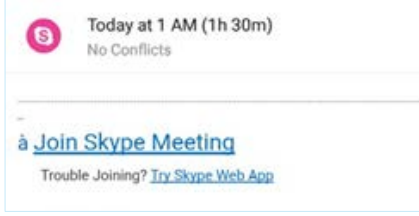
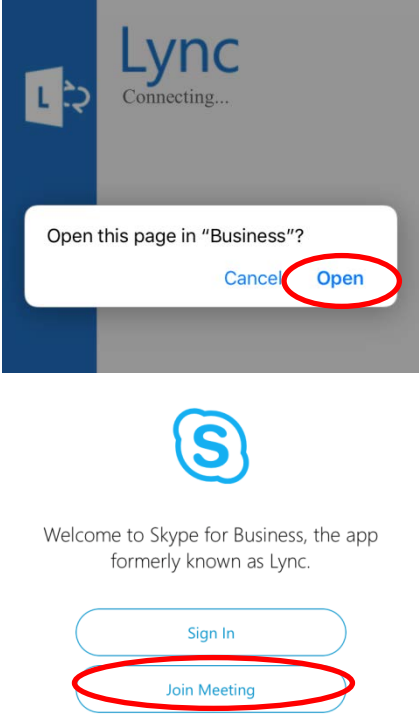

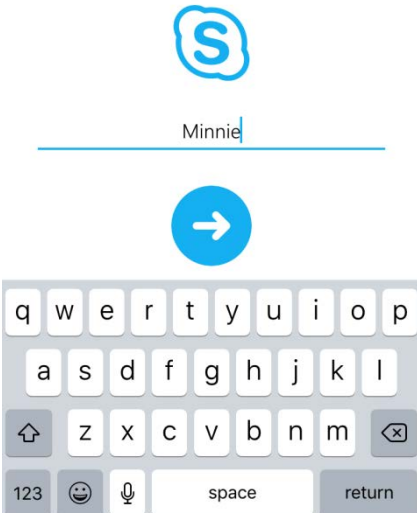
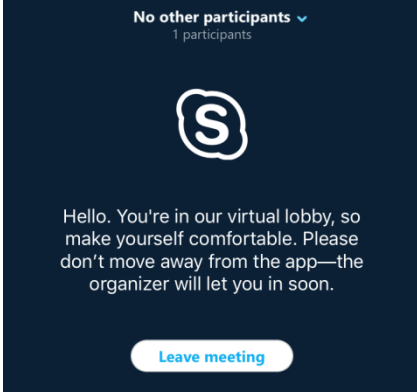
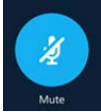

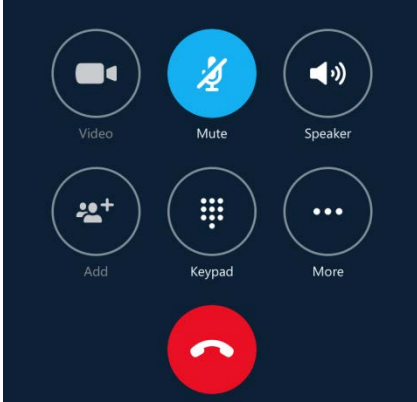


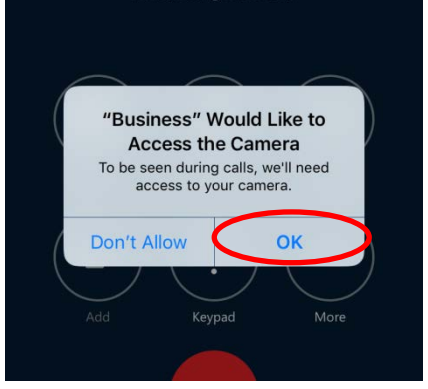
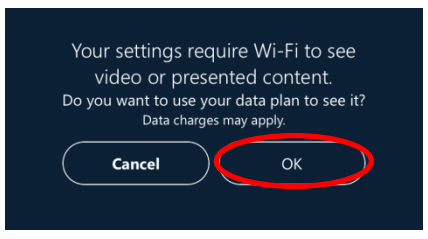
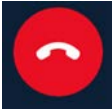
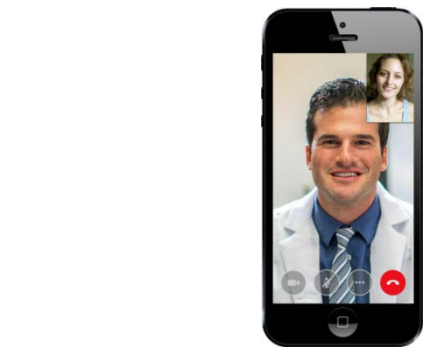
iOS Apple Device Quick Tips Getting Started with Virtual Health Visits

If you choose to use your iOS Apple device such as iPhone or iPad, the following instructions will help you to get started with your first virtual health visit via Skype for Business.

Instruction	Expected Screen
<p>iOS Device readiness:</p> <p>Download the (free) Skype for Business App from App store <i>Requires iOS 9 or above</i></p> <ol style="list-style-type: none"> 1. Open the App store by tapping the icon  2. Type skype for business into the search field 3. Select Skype for Business  <p>**Do not select consumer Skype </p> <ol style="list-style-type: none"> 4. Tap GET to download the App 	
<ol style="list-style-type: none"> 5. Open the App *You may receive the following prompts when you open the app. If not, proceed to the next step "Join the Meeting" <p>Tap through the prompts</p> <ol style="list-style-type: none"> 6. Allow Notifications 7. Don't Allow access to your Contacts 8. OK to enable your microphone for your meetings 9. Close the App 	

Instruction	Expected Screen
	
<p>Join the Meeting:</p> <ol style="list-style-type: none"> 1. Open e-mail invitation 2. Tap Join Skype Meeting 	
<p>A browser launches</p> <ol style="list-style-type: none"> 3. Tap Open to open the meeting 4. Tap Join Meeting 	

Instruction	Expected Screen
<p>The name you add will be visible to your provider</p> <p>5. Type your name</p> <p>6. Tap the  icon</p>	 <p>A screenshot of a mobile app interface for entering a name. At the top is a blue speech bubble icon with a white 'S'. Below it, the name 'Minnie' is entered in a text field. A blue arrow icon is positioned below the text field. At the bottom is a standard iOS keyboard.</p>
<p>7. Wait in the virtual lobby</p> <p>The provider sees when someone is waiting and will open the meeting for you.</p>	 <p>A screenshot of a virtual lobby screen with a dark blue background. At the top, it says 'No other participants' with a dropdown arrow and '1 participants' below it. A large blue speech bubble icon with a white 'S' is in the center. Below the icon, there is a message: 'Hello. You're in our virtual lobby, so make yourself comfortable. Please don't move away from the app—the organizer will let you in soon.' At the bottom, there is a white button with the text 'Leave meeting'.</p>
<p>8. Tap  to unmute</p> <p>9. Tap  to share your video camera</p> <p>10. OK to access the camera</p>	 <p>A screenshot of a meeting controls screen with a dark blue background. It features several circular icons: 'Video' (camera off), 'Mute' (microphone on), 'Speaker' (speaker on), 'Add' (person with plus), 'Keypad' (grid of dots), 'More' (three dots), and a large red 'End Meeting' button at the bottom.</p>

Instruction	Expected Screen
	 <p>A screenshot of an iOS system dialog box titled "Business" Would Like to Access the Camera. The text reads: "To be seen during calls, we'll need access to your camera." There are two buttons: "Don't Allow" and "OK". The "OK" button is circled in red.</p>
<p>11. Confirm OK</p>	 <p>A screenshot of an iOS system dialog box with the text: "Your settings require Wi-Fi to see video or presented content. Do you want to use your data plan to see it? Data charges may apply." There are two buttons: "Cancel" and "OK". The "OK" button is circled in red.</p>
<p>12. Check if you can hear and see your provider</p> <p>13. Tap  to leave the meeting once complete</p> <p>14. Exit Meeting</p>	 <p>A screenshot of a mobile video call interface. It shows a large video of a male provider and a smaller inset video of a female provider. At the bottom, there are control icons including a red hang-up button.</p>