



Smart Triage + QI

Implementing tools for real-time data collection
and data-driven QI at UCMB Facilities

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Quality Health Care For Everyone



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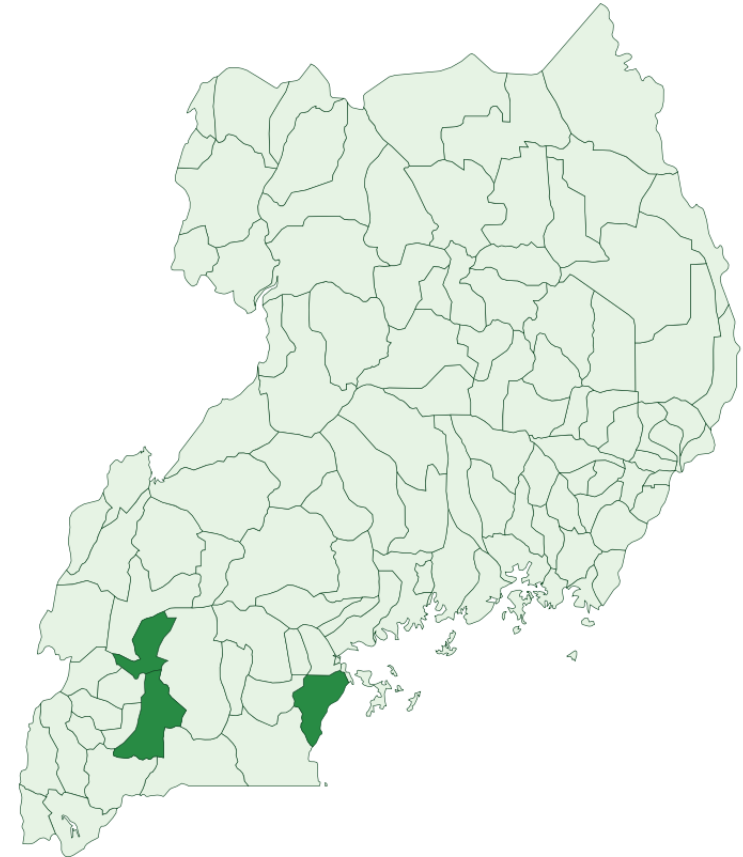
Smart Triage at UCMB

Implementation: Ongoing use of the Smart Triage system

Over 120,000 children triaged

- Holy Innocents Children's Hospital (October 2018)
- Uganda Martyrs' Hospital Ibanda (May 2022)
- St. Joseph's Hospital Kitovu (June 2022)

Ongoing QI initiatives working on improving care



Data-Driven Quality Improvement



Example: Pulse oximetry at HICH

Problem

- Use of app pulse oximetry continuously below 60%

Goal

- Improve the use of app pulse oximetry to above 80%

Actions

- Smart Triage QI data used as a performance indicator
- Nurses who are struggling given individual mentorship and training

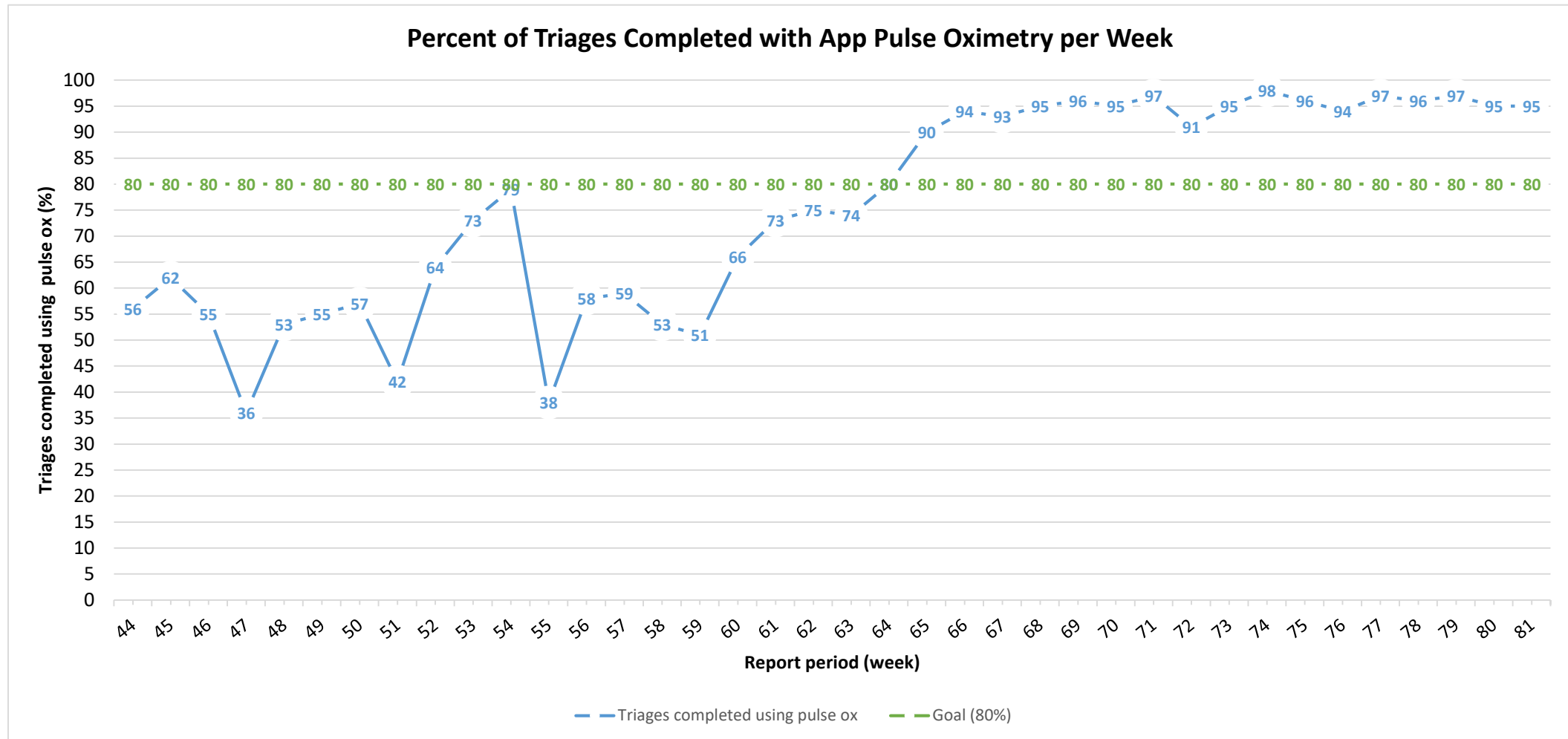
Progress

- Team maintained pulse oximetry above 80% since May 2023

Data-Driven Quality Improvement



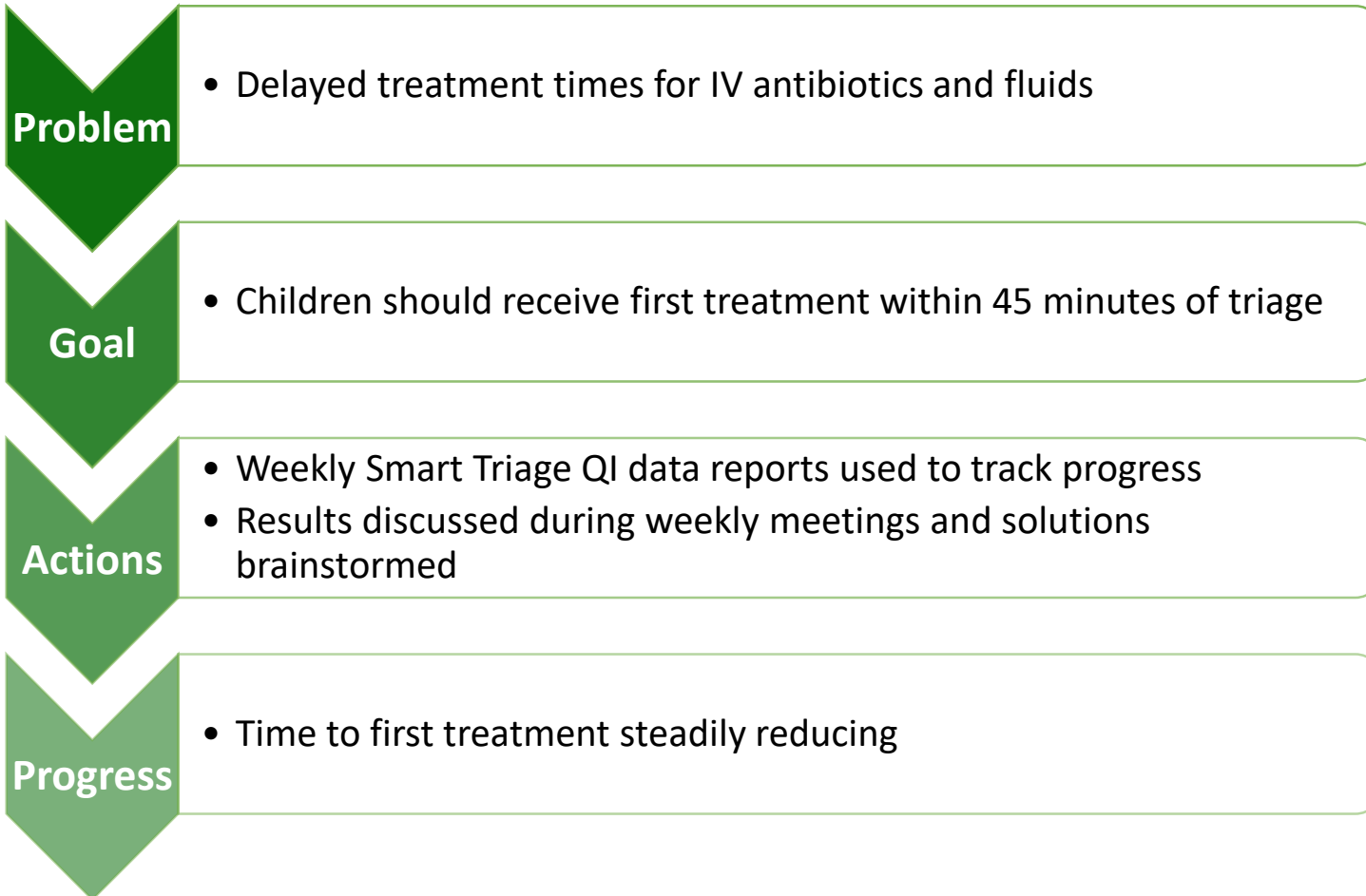
QI Report Example using Smart Triage Data



Data-Driven Quality Improvement



Example: Time to treatment at HICH



Smart Triage Improves Care

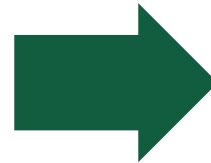
Holy Innocents Children's Hospital



Before Smart Triage
30 July 2018 – 5 Mar 2022

Average time to IV
antibiotics: **59 minutes**

Average time to IV fluids:
63 minutes



Over 50,000 children triaged

After Smart Triage
5 Mar 2022 – 31 July 2023

Average time to IV
antibiotics: **38 minutes**

Average time to IV fluids:
49 minutes

36% reduction in time to IV antibiotics and **22% reduction** in time to IV fluids

Smart Triage Improves Care

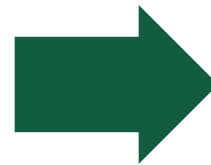
Uganda Martyrs' Hospital Ibanda



Before Smart Triage
20 Dec 2021 – 23 May 2022

Average time to IV
antibiotics: **123 minutes**

Average time to IV fluids:
124 minutes



Over 2,500 children triaged

After Smart Triage
30 May 2022 – 19 Sep 2023

Average time to IV
antibiotics: **45 minutes**

Average time to IV fluids:
22 minutes

This is a **63%** reduction in time to IV antibiotics and **82%** reduction in time to IV fluids

Smart Triage Improves Care

St. Joseph's Hospital Kitovu



Before Smart Triage

3 Dec 2021 – 7 Jun 2022

Average time to IV
antibiotics: **175 minutes**

Average time to IV fluids:
108 minutes



Over 3,400 children triaged

After Smart Triage

27 Jun 2022 – 19 Sep 2023

Average time to IV
antibiotics: **109 minutes**

Average time to IV fluids:
67 minutes

This is a **38%** reduction in time to IV antibiotics and **38%** reduction in time to IV fluids

Health Worker Satisfaction



“I triaged this child and realized it was an emergency and immediately I took him to be reviewed by a clinician.”

“The care I gave through taking vital observations and immediate care saved the life of the child.”

“I gave emergency intervention to a convulsing child and saved her life.”

“I nebulised a child with difficult in breathing and stabilized him. I was fast in decision making.”

Next Steps

EMR System Integration to streamline processes



Uganda Martyrs' Hospital Ibanda

- Smart Triage integrated within the Care2x system

St. Joseph's Hospital Kitovu

- Integration within MedicAudit in progress

Holy Innocents Children's Hospital

- Planned integration within Medic system

Data-Driven Quality Improvement



Peer-to-Peer Learning at HICH

