

We're moving to a new electronic health records system

Starting February 26, 2022, BC Children's Hospital and BC Women's Hospital + Health Centre will move from old systems and paper-based charts to an electronic health records system.

As we allocate time for staff to transition to using a new system, we are also closely managing critical pandemic response needs and navigating hiring challenges within B.C. health care.



**Our focus continues to be providing quality care to you.
Additional health and safety measures are in place during the pandemic.**



If you are visiting the hospital in February, March or April 2022:

- You may experience delays in services while we get used to the new system
- Please arrive early for your appointment to allow extra time for registration
- Thank you for your patience during this time

Some changes you might see:

- Care providers in training to learn the new system
- New devices on the unit, like computers on wheels
- Extra support staff on hand



Expected benefits of the new system:

- Care teams with real-time access to the information they need
- Less time repeating information or undergoing duplicate tests
- Safer medication management process
- Faster access to lab results and medication therapies



For more information, ask your care provider.

Learn more, including information in other languages: bit.ly/CW-CST

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