We're moving to a new electronic health records system

Starting February 12, 2024, our clinic will move from old systems and paper-based charts to an electronic health records system.



Our focus continues to be providing quality care to you.



If you are visiting the hospital:

- You may experience delays in services while we get used to the new system
- Please arrive early for your appointment to allow extra time for registration

Thank you for your patience during this time.

Some changes you might see:

- Care providers in training to learn the new system
- New devices on the unit, like computers on wheels
- Extra support staff on hand

Expected benefits of the new system:

- Care teams with real-time access to patient information
- Less time repeating information or undergoing duplicate tests
- Safer medication management process
- Faster access to lab results and medication therapies







For more information, ask your care provider. Scan the QR code or visit this link to learn more: <u>bit.ly/CW-CST-for-patients</u>

The Clinical & Systems Transformation (CST) project will transform health care systems and processes to improve the **safety, quality** and **consistency** of patient care across Vancouver Coastal Health, Provincial Health Services Authority and Providence Health Care.





BC WOMEN'S HOSPITAL+ HEALTH CENTRE Provincial Health Services Authority