ACCESSING YOUR METER, PUMP AND SENSOR DATA

Many of you are already sharing your data with our clinic. Thank you. If you are already sharing your data, all you need to do is upload your pump/sensor the day before your clinic visit, and we will have access to it.

If you are not already sharing your data, you will need to provide us with your reports, to make your clinic visit run more efficiently and productively.

If you need to set up an account:

BLOOD GLUCOSE METERS

The most recent blood glucose meters have an app and/or web-based program that allows for data to be viewed online and to be sent by email to the clinic. Please call the toll-free number on your meter or log into the company website to access the file.

If your blood glucose meter connects with an insulin pump, uploading your insulin pump will provide enough information and you do not need to upload your blood glucose meter separately.

LifeScan OneTouch Verio Flex®:
- Customer support: 1-800-663-5521
- OneTouch Reveal® app: https://www.onetouch.ca/products/softwares-and-apps/onetouch-reveal
- BCCH sharing code is **QKFGDK**

Ascensia/Bayer Contour® Next One:
- Customer support: 1-800-268-7200
- Contour® Diabetes app: https://www.contournextone.ca/help-and-support

FreeStyle Lite, InsuLinx, Precision Xtra, Precision Neo:
- FreeStyle LibreView website: www.libreview.com
- Add an account: https://pat.libreview.io/articles/qsg/
- BCCH sharing code is **12684972**
- Reports (14-day period): *Daily Log, Daily Patterns and AGP*
- Customer Support: 1-800-461-8481/1-855-632-8658

For other or older meters, or if you are not able to download you current meter:
- Please provide us with 2 weeks of recorded blood glucose readings, food, insulin doses, carb ratios and ISF. Our fillable forms are located here:
  - MDI: http://www.bcchildrens.ca/endocrinology-diabetes-site/documents/mdilogfill.pdf
  - Injections: http://www.bcchildrens.ca/endocrinology-diabetes-site/documents/sugarfaxfill.pdf

Continuous Glucose Monitors or Flash Glucose Monitor

Dexcom G5® or G6®:
- Dexcom Clarity software: https://clarity.dexcom.eu, or Android/Apple apps
- Click on "Home Users"
- Enter your Dexcom username and password, or create a new account
- Install Dexcom Clarity uploader
- Reports (14-day time period) needed: *Overview, Overlay, Daily and AGP*
- Customer support: 1-844-832-1810

If you have the Dexcom Clarity app on your phone, you can request weekly updates to be sent in PDF format. These can also be emailed to dcnurse@cw.bc.ca.

If you would like to share your data with our clinic, please contact us, so we can send you a sharing code.

FreeStyle® Libre and Libre 2:
- LibreView website: www.libreview.com
- Add an account: https://pat.libreview.io/articles/qsg/
- BCCH sharing code is **12684972**
- Reports (14-day period): *Daily Log, Daily Patterns and AGP*
- Customer Support: 1-800-461-8481/1-855-632-8658

INSULIN PUMPS

Medtronic (Veo™, 630G, 670G):
- CareLink™ Personal website (to create an account and then install the new uploader):
  - https://www.medtronic.com/ca-en/diabetes/home/products/software/carelink.html
- Customer support: 1-800-284-4416
- Reports to print (14-day time period) for Paradigm Veo™ or 630G:
  - For pump only: *Adherence, Logbook, device Settings Snapshot*
  - For pump and CGM: *Adherence, Sensor and Meter Overview, Logbook, Device Settings, Daily Reports*
- Reports to print (14-day time period) for Medtronic 670G
  - For pump only: *Adherence, Logbook, Device Settings Snapshot*
  - For pump and CGM: *Bundled Reports for MM670G, Daily Reports*

Insulet Omnipod:
- **Glooko website: https://ca.join.glooko.com/**
  - o Create your Glooko account
  - o Follow instructions to install uploader
  - o BCCH ProConnect code: **bcchd**
  - o **Glooko - Quick Start Guide**
- Reports to print (14-day time period):
  - o For pump only (14-day time period): *Summary, Logbook and Devices*
  - o For pump and CGM (14-day time period): *Summary, Logbook, Overlay and Devices*
- Customer support:
  - o Omnipod: 1-855-763-4636/1-800-591-3455
  - o **Glooko:** 1-800-206-6601
  - o SMS/Text: 650-720-5310
  - o Email: support@glooko.com

Tandem t:slim X2™:
- **Glooko website**: **https://ca.join.glooko.com/**
  - o Create your Glooko account
  - o Follow instructions to install uploader
  - o BCCH ProConnect code: **bcchd**
  - o **Glooko - Quick Start Guide**
- Reports to print (14-day time period):
  - o For pump and CGM: *Summary, Logbook, Week View, Overlay and Devices*
- Customer support:
  - o Tandem: 1-877-801-6901
  - o **Glooko:** 1-800-206-6601
  - o SMS/Text: 650-720-5310
  - o Email: support@glooko.com