

BC CHILDREN'S HOSPITAL NEUROLOGY CLINIC - HELPFUL TIPS

The Neurology Clinic operates Monday to Friday 8 am to 4 pm. It is closed weekends and holidays. If you have a question or concern, please contact the nurse clinician. *Please note the Neurology Clinic is not an emergency service.*

WHO PROVIDES YOUR CARE? Each neurologist works with a team that includes a nurse clinician and a booking secretary, as well as residents and fellows. How does each of these people support you?

- Neurologists – Take a detailed history of your observations and concerns, do a physical exam, order tests, prescribe medications, and provide ongoing follow-up care
- Nurse Clinicians – Provide care to your child during and between clinic visits. They can teach you about neurological conditions and safety, assist with medication changes and side-effects, assist in communication with schools and other care providers, and answer your questions. They will get to know your child well and will liaise with your neurologist. *In order to provide your child with the best continuity of care, if you have questions we recommend you first contact your child's nurse clinician whenever possible*
- Booking Secretaries – Answer questions about clinic location, book or change upcoming appointments, or update your contact information (phone number, address, or email)
- Residents and Fellows – These are doctors who are in training, supervised by your neurologist

Issue or Concern	Action
Neurologic or Medical Emergency	<ul style="list-style-type: none"> • Call 9-1-1, or • Take your child to the nearest Emergency Department
Questions or concerns about your child's NEUROLOGICAL condition or treatment	<ul style="list-style-type: none"> • Contact your nurse clinician at the number on page 2 of this handout or on the business card you received, or by phoning at 604-875-2121 option 3. Please leave a message if the phone goes to voicemail. Your call will be triaged based on urgency, and responded to as soon as possible, within 5 business days.
Worsening or urgent neurological condition	<ul style="list-style-type: none"> • Contact a family doctor, pediatrician, or walk-in clinic. If your physician has questions about how to care for your child, they can call the neurology on-call team at 604-875-2345 through the hospital operator.
Medication refills	<ul style="list-style-type: none"> • Contact your pharmacy, who will send a refill request (Fax: 604-875-2285), or • Contact your child's primary care physician or pediatrician.
Book or change appointments, or if sick or late for appointment	<ul style="list-style-type: none"> • Clinic: call the booking secretary at 604-875-2121 option 2. Please leave a message if the phone goes to voicemail. Please state your child's name (and spelling), their birthdate, your neurologist, and the reason for your call • EEG or EMG/Nerve Conduction studies: call 604-875-2124 (7am–4pm or voicemail)

BC CHILDREN'S HOSPITAL NEUROLOGY CLINIC - HELPFUL TIPS

HOW TO PREPARE FOR YOUR APPOINTMENT:

- It is very important that your child attend the appointment, even if it is virtual
- Bring your child's medications or a current list of medications and doses
- Bring relevant records, such as developmental or psychological assessments
- Check with your pharmacy to see how many medication refills remain
- Write a list of your current questions/concerns to discuss with your neurologist

IMPORTANT CONTACTS: Keep these in a safe place or enter them into your phone for easy access

NURSE CLINICIAN: CALL 604-875-2345 AND ADD EXTENSION BELOW

Dr. Datta, Dr. Michoulas, and Ketogenic Diet Program	Ext. 7133
Epilepsy Surgery Program	Ext. 6014
Outreach and Epilepsy Monitoring Unit	Ext. 5146
Dr. Abu Sharar, Dr. Bjornson, Dr. Lee, and Dr. Roland	Ext. 7538
Dr. Boelman, Dr. Demos, and Dr. Hukin	Ext. 7140
Dr. Go, Dr. Schrader, Dr. Smith, and Dr. Hill	Ext. 5160
Dr. Selby, Dr. Sachedina, and Neuromuscular Clinic	Ext. 7964
Dr. Connolly and Dr. Huh	Ext. 7139
Spinal Cord Clinic	Ext. 7011
SMA Clinic	Ext. TBD

BOOKING CLERK: CALL 604-875-2345 AND ADD EXTENSION BELOW

Dr. Demos and Dr. Datta	Ext. 5126
Dr. Boelman, Dr. Lee, Dr. Smith, Dr. Go, and Epilepsy Surgery Program	Ext. 2486
Dr. Selby, Dr. Abu Sharar, Neuromuscular Clinic, and SMA Clinic	Ext. 3145
Dr. Bjornson, Dr. Hukin, and Spinal Cord Clinic	Ext. 2975
Dr. Sachedina and Outreach Clinics	Ext. 6647
Dr. Roland, Dr. Michoulas, Dr. Schrader, and Dr. Hill	Ext. 3207
Dr. Connolly and Dr. Huh	Ext. 3684